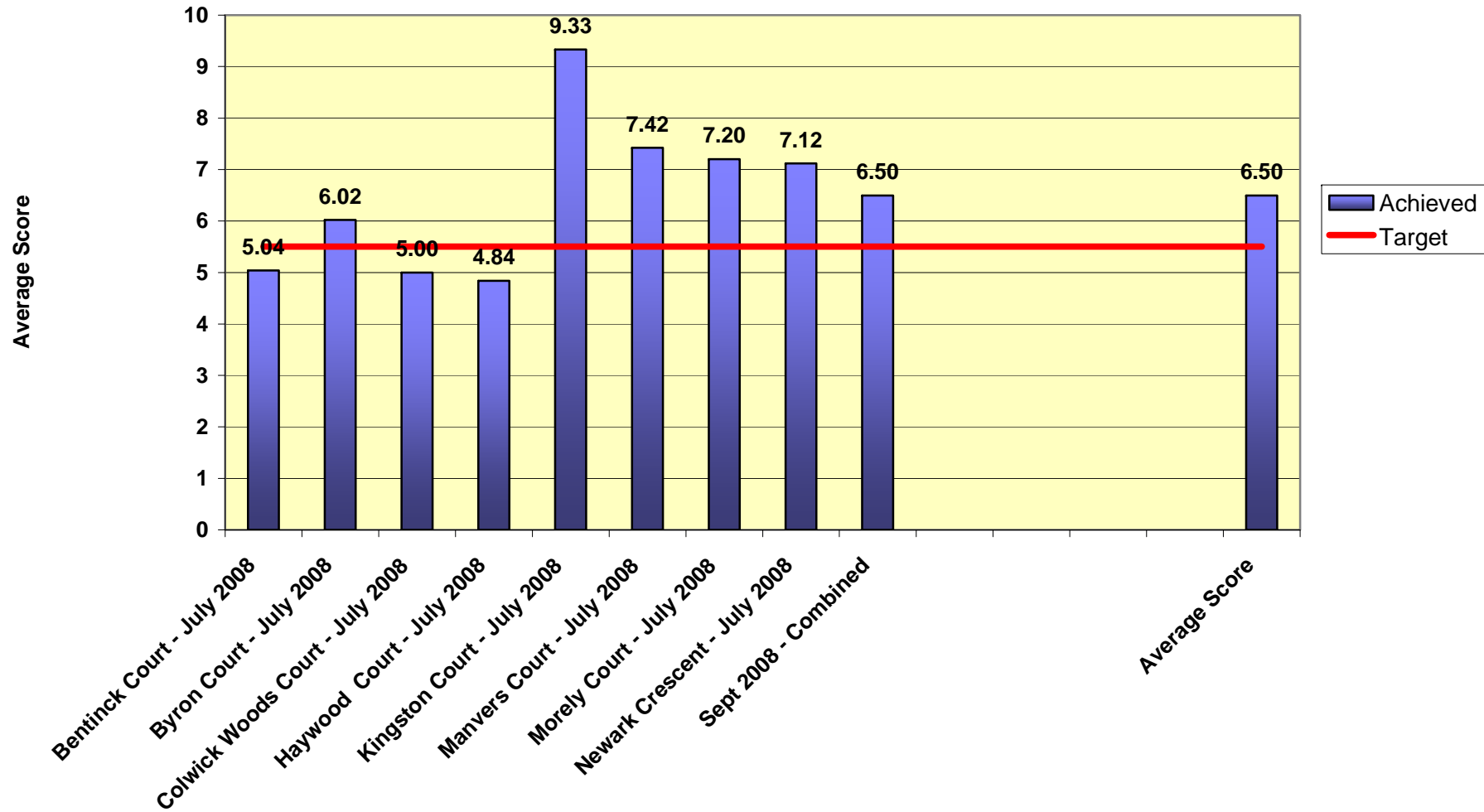


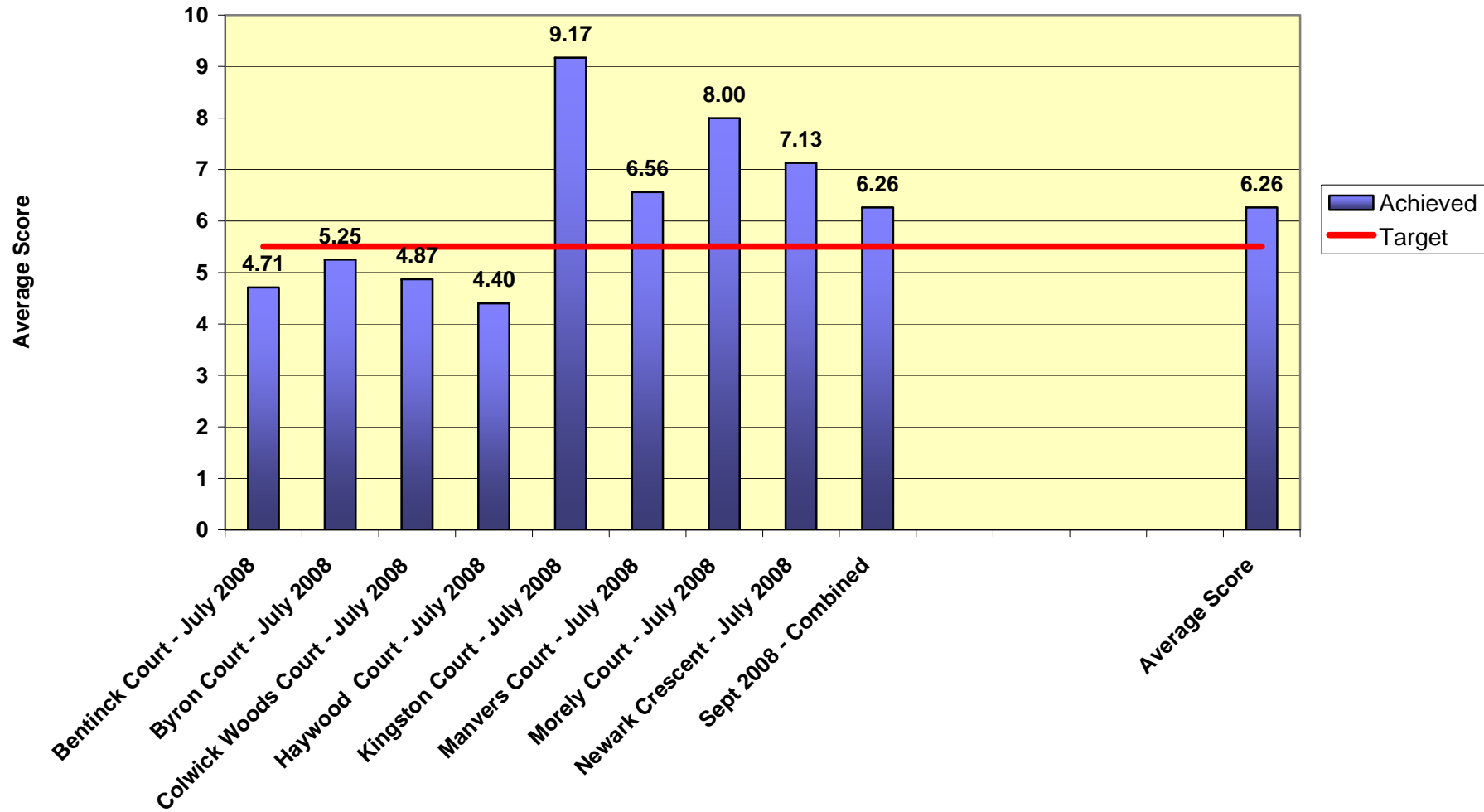
VMS Internal Benchmarking - Caretaking

Overall average scores



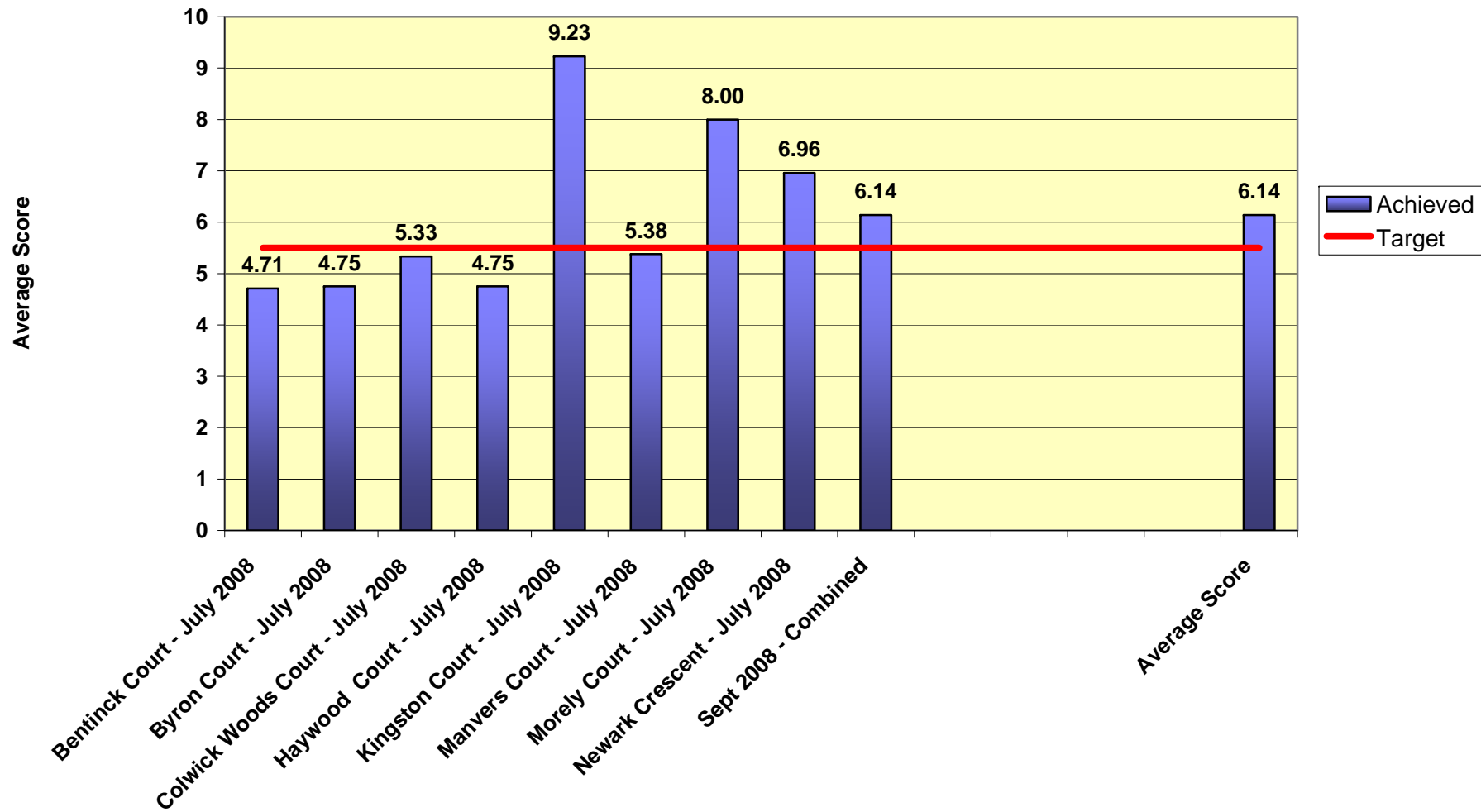
VMS Internal Benchmarking - Caretaking

Q 1: How clean are the internal floors within your block?



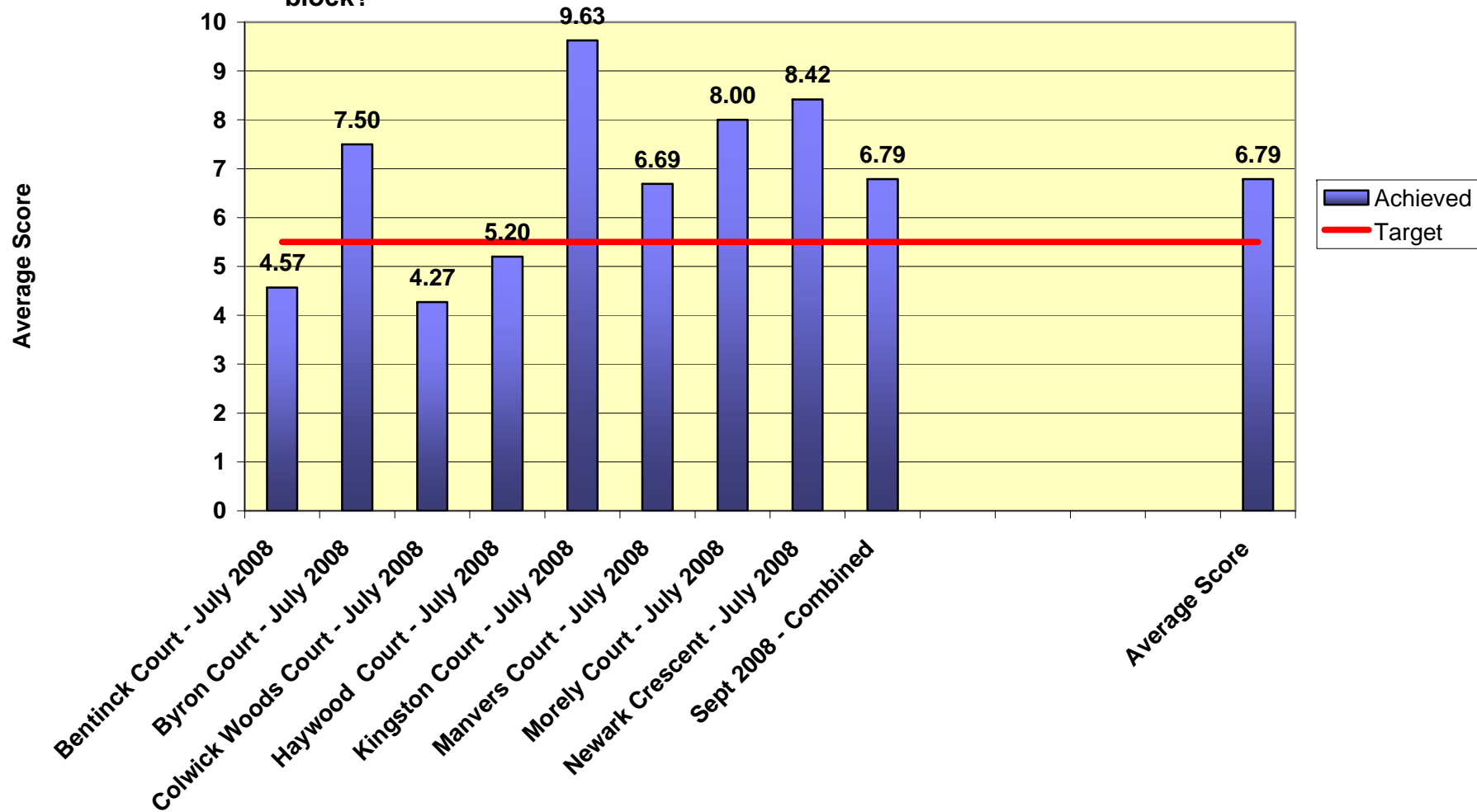
VMS Internal Benchmarking - Caretaking

Q 2: How clean are the foyers within your block?



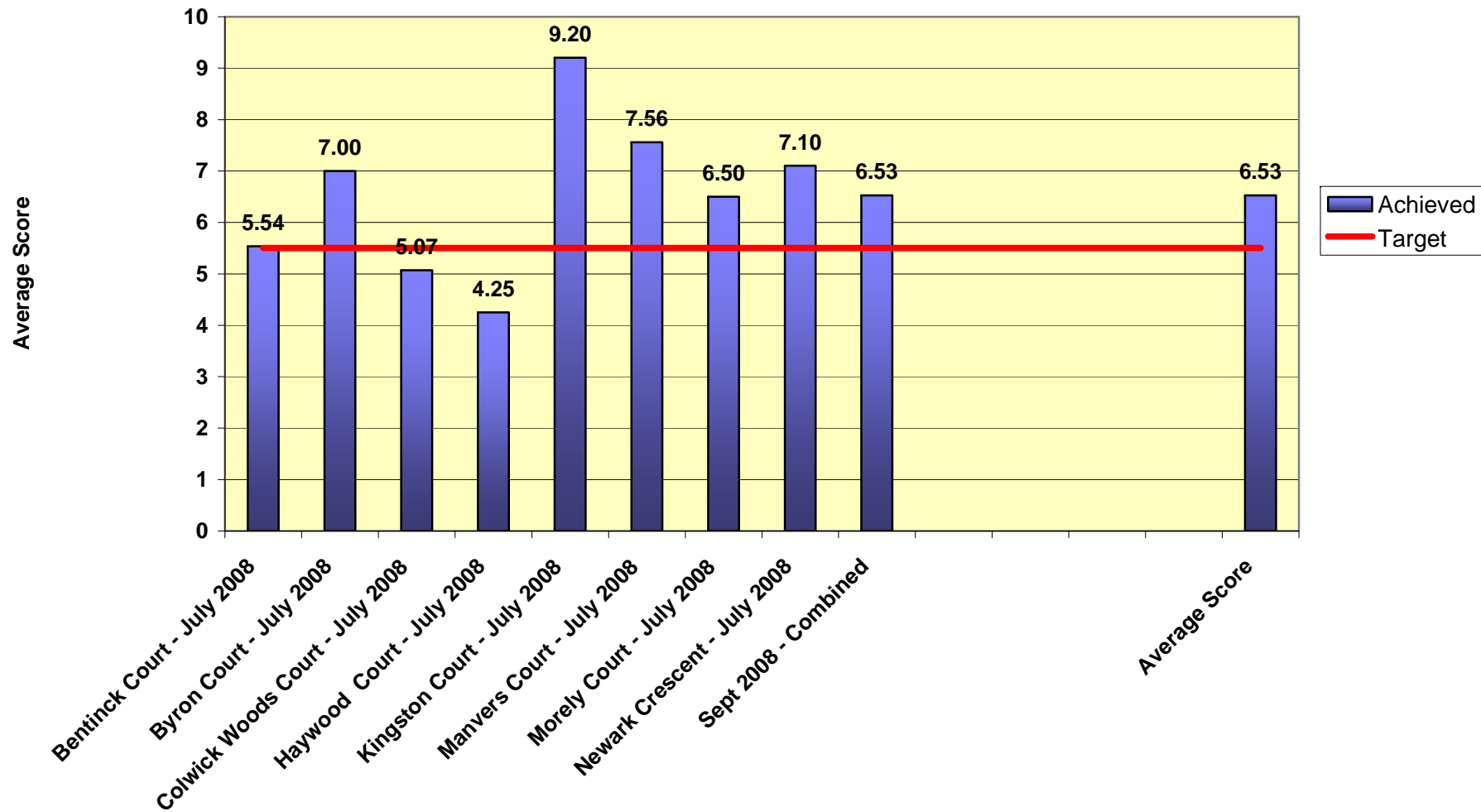
VMS Internal Benchmarking - Caretaking

Q 3: How clean and free from graffiti are the internal walls and stairwells in your block?



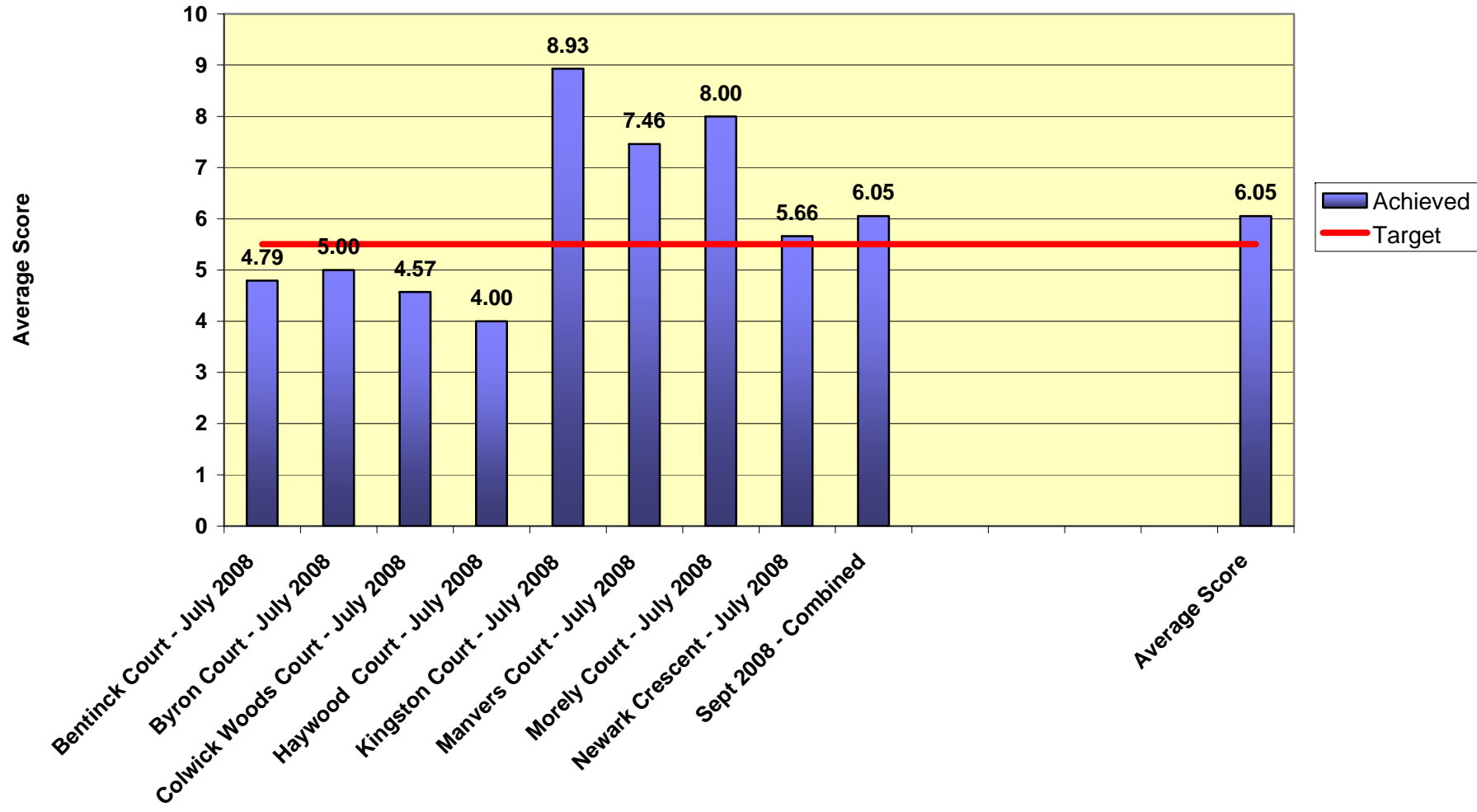
VMS Internal Benchmarking - Caretaking

Q 4: How clean are the bin chutes within your block?



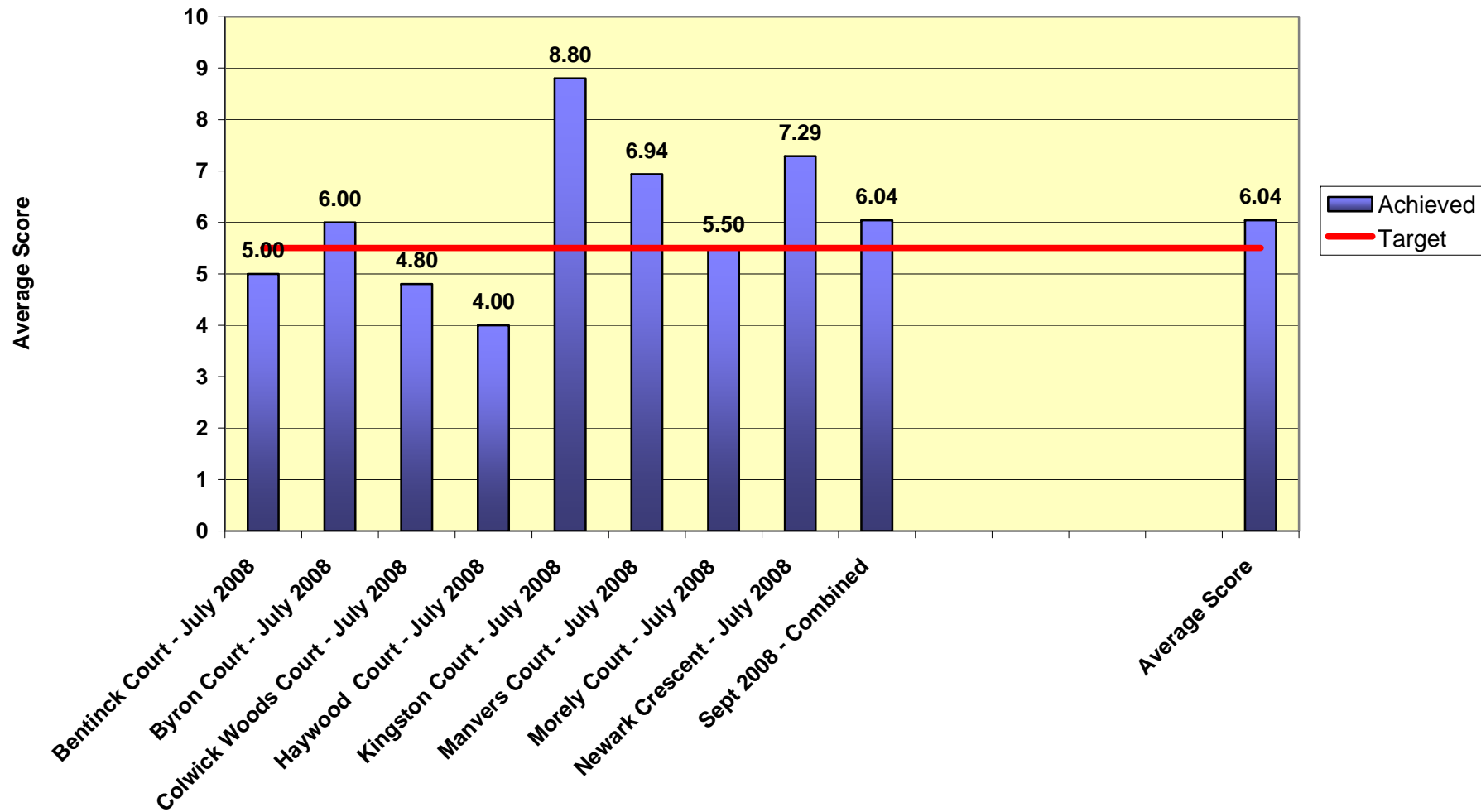
VMS Internal Benchmarking - Caretaking

Q 5: How clean are the communal windows within your block?



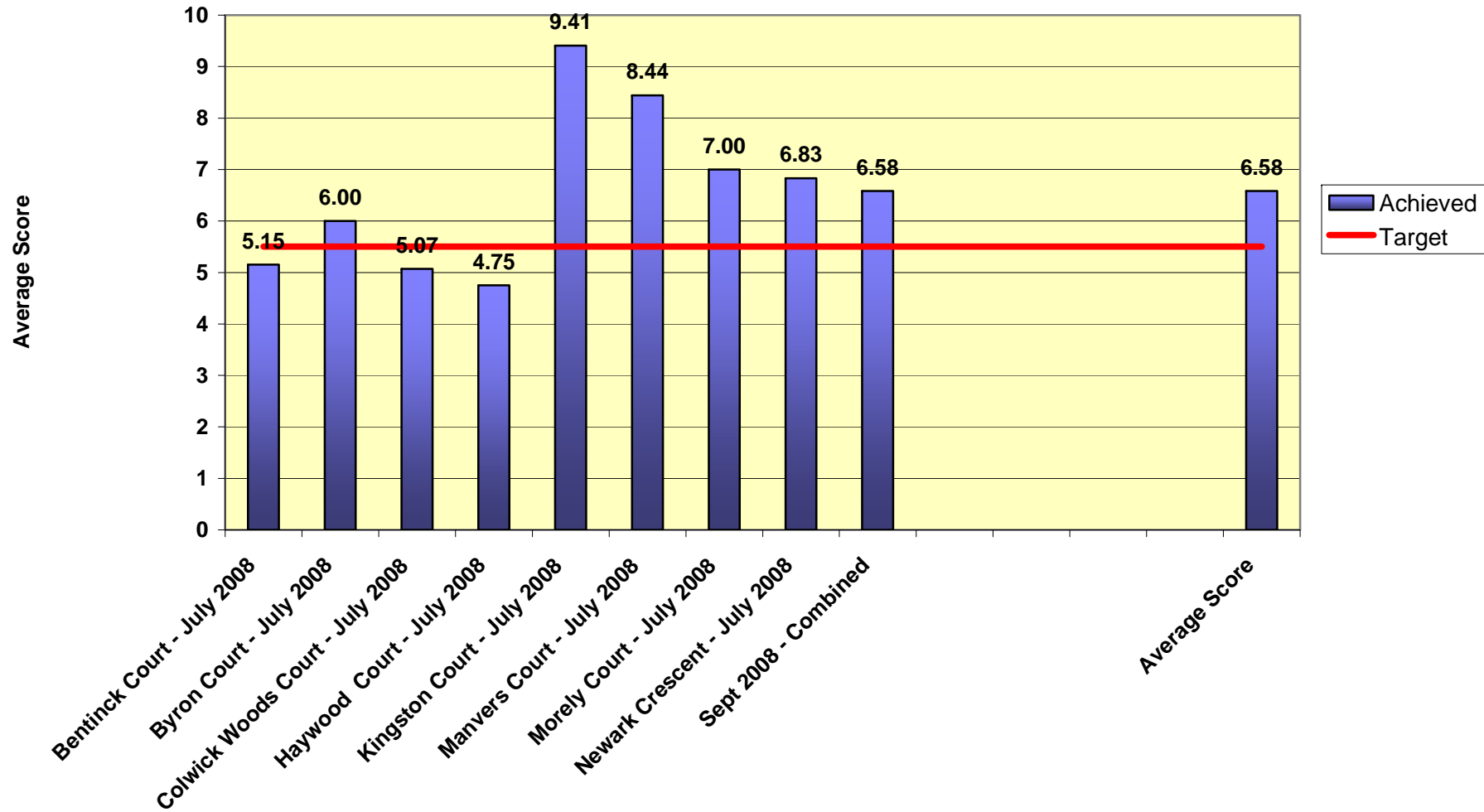
VMS Internal Benchmarking - Caretaking

Q 6: How do you rate the cleanliness of grassed and parking areas around your block?



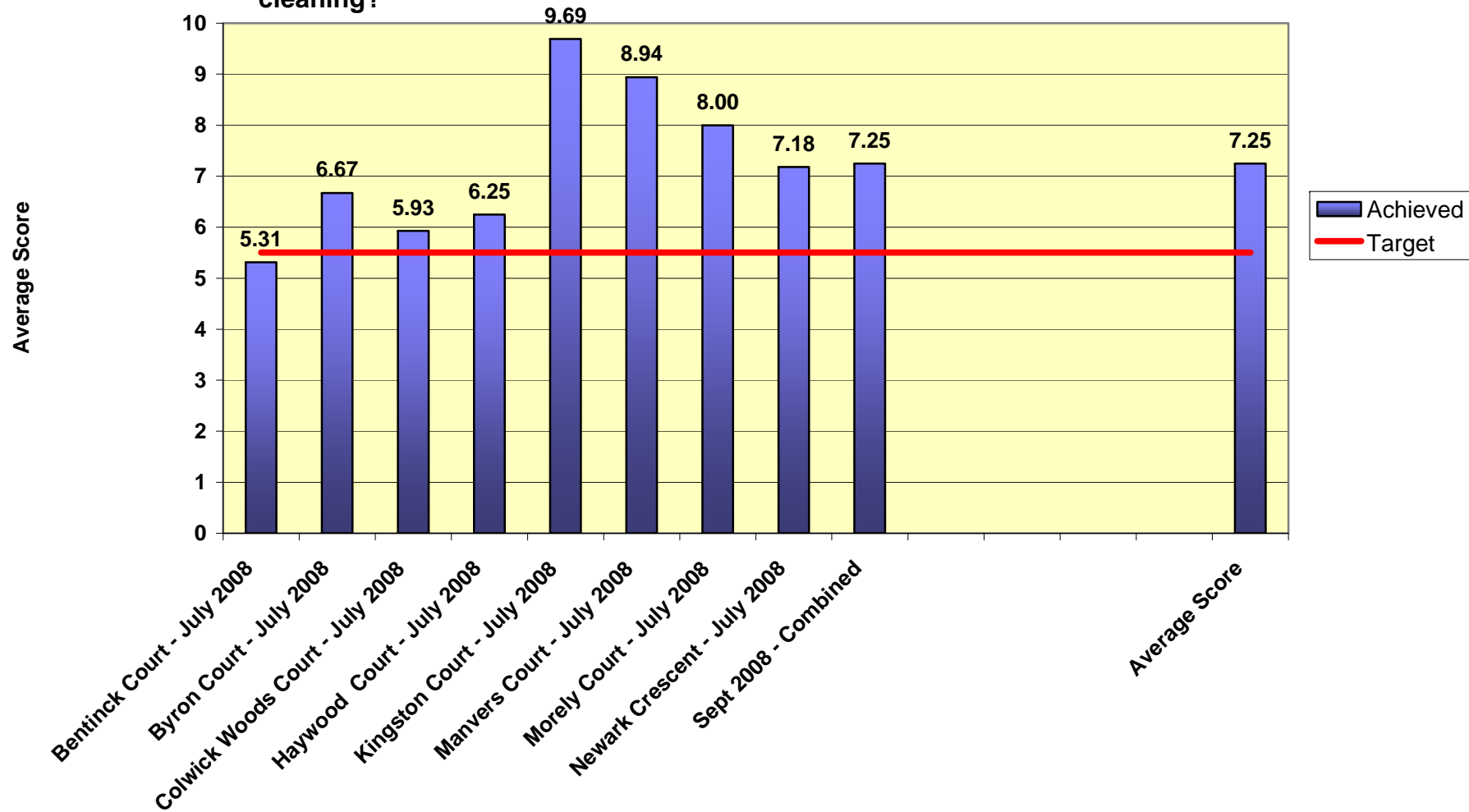
VMS Internal Benchmarking - Caretaking

Q 7: How easy is it to contact your block caretaker?



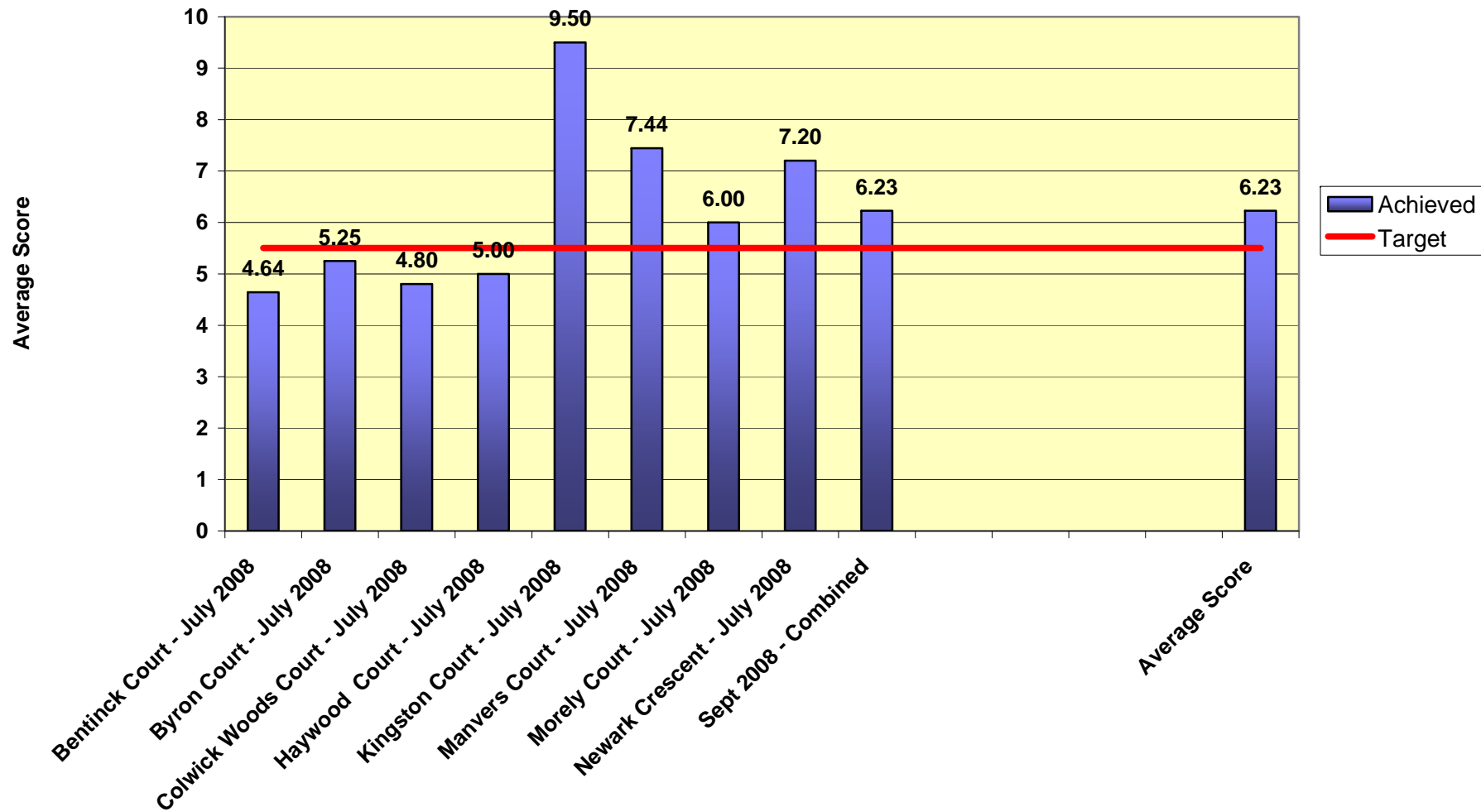
VMS Internal Benchmarking - Caretaking

Q 8: How responsive is your block caretaker if you need to report a problem with cleaning?



VMS Internal Benchmarking - Caretaking

Q 9: Overall how would you rate the cleanliness of your block?



VMS Internal Benchmarking - Caretaking

Q 10: How would you rate the block caretaking service overall?

