

The Housing Patch
Manager responsible for
this block is

To contact your Patch
Manager please call

The Caretaker responsible
for this block is

Who is on site from

 until

To contact your Caretaker
please call

Looking after your block

On a daily basis we will:

- clean the foyer and ground floor area
- clean the lifts
- check all floors, stairways and chute rooms
- remove litter, empty waste bins
- remove offensive graffiti

On a twice weekly basis we will:

- sweep and litter pick parking areas
- litter pick grassed and shrubbed areas

Every eight weeks we will:

- Clean all internal windows, wash all light fittings, doors and frames

If you would like a more detailed breakdown of the service we provide please contact your Caretaker, Local Housing Office or visit our web site.

If you have 3cs

- Call the Estates and Caretaker Services Team on 0115 915 1865
- Email: estateservice@nottinghamcityhomes.org.uk
- Visit or call your local area housing office

Getting Involved

If you want to become involved in helping us to monitor the service standards in the block, join a Tenants and Residents Association or help shape the services you receive generally you should call our Tenant and Leaseholder Involvement Team on 0115 9157361

Useful numbers

Housing Offices:

Aspley	0115 915 3121
Bestwood	0115 915 3301
Bilborough	0115 915 0491
Bulwell	0115 915 3212
Clifton Cornerstone	0115 878 6287
Lenton	0115 915 3740
Mary Potter Centre	0115 883 8220
Southglade	0115 915 9701
St Anns	0115 915 6905
Victoria Centre	0115 915 3730

24hr repairs hotline	0115 915 2222
Rents	0115 915 4920
Anti-social behaviour	0115 915 2020
Customer Services	0845 330 3131
Home Link	0845 338 1988
Nottingham City Council	0115 915 5555