

VMS - CARETAKING SCORECARD

On a scale of 1 to 10 (1 being very poor and 10 being very good), please score the following questions. (Please circle the score you agree with).

1.	How easy is it to contact your block caretaker?	1	2	3	4	5	6	7	8	9	10
2.	How responsive is the block caretaker if you need to report a problem with cleaning?	1	2	3	4	5	6	7	8	9	10
3.	How do you rate the internal decoration of the block?	1	2	3	4	5	6	7	8	9	10
4.	How do you rate the cleanliness of windows?	1	2	3	4	5	6	7	8	9	10
5.	How do you rate the conduct of the block caretaker?	1	2	3	4	5	6	7	8	9	10
6.	How do you rate the care taken by the block caretaker when undertaking cleaning?	1	2	3	4	5	6	7	8	9	10
7.	How do you rate the cleanliness of corridors and entrance foyer?	1	2	3	4	5	6	7	8	9	10
8.	How do you rate the cleanliness of grassed and parking areas?	1	2	3	4	5	6	7	8	9	10
9.	Overall, how do you rate the standard of cleanliness in your block?	1	2	3	4	5	6	7	8	9	10
10.	How would you rate the block caretaking service overall?	1	2	3	4	5	6	7	8	9	10