

NOTTINGHAM CITY HOMES

REPORT OF HEAD OF BUSINESS IMPROVEMENT AND DEVELOPMENT

THE BOARD
24 SEPTEMBER 2009

NOTTINGHAM CITY HOMES 2010-2013 BUSINESS PLAN

1 SUMMARY

- 1.1 This report provides an update on the proposed planning timetable for the development of the company's 2010-2013 Business Plan.

2 RECOMMENDATIONS

- 2.1 It is recommended that the Board consider the proposals contained within section 6 of this report with regard to arrangements for agreeing the content of the Business Plan and the involvement of Board members in this process.

3 BACKGROUND

- 3.1 A report by the Director of Strategy and Partnerships to Board on 23rd July 2009 advised that Nottingham City Homes proposes to work jointly with Nottingham City Council to develop a three year Business Plan. The Plan will set out how the company meets its ambition of delivering 3* excellent housing services whilst reducing its costs and supporting the Council deliver some of its wider housing objectives.
- 3.2 The report set out the key consultation dates involved in developing the Business Plan which are updated in section 6.2 of this report.

4 LINKS TO OTHER PLANS

- 4.1 The three year Business Plan will sit within a strategic planning process as highlighted in appendix 1. By its very nature it will be a high level statement, which sets out the strategic framework for taking the company forward. A one year action plan will set out further detail on the actions that will be taken in the financial year 2010/2011 to work towards Business Plan priorities. This will be refreshed on an annual basis, to set out detailed plans for the forthcoming year.

5 BUSINESS PLANNING PROCESS

- 5.1 The key inputs to the Business Planning process will be:
- ALMO re-inspection report
 - Self assessment outcomes
 - STATUS survey results (interim results attached as appendix 2)
 - Employee survey results (headline results attached as appendix 3)

- Tenant, employee and stakeholder consultation
- Business objectives
- Financial resources
- Operating environment

6 CONSULTATION

6.1 The Business Plan will be prepared following consultation with tenants, employees, stakeholders, Board members and the City Council. Those consulted with will be asked their views on NCH's future objectives, developmental plans and business initiatives.

6.2 Key consultation dates include:

16 September	Trade Unions
30 September	Company Managers
	Tenant and Leaseholder Congress
5 October	Housing Finance and the Future seminar
	Area Panel 5
6 October	Area Panel 6
12 October	Self assessment
13 October	Area Panel 7
15 October	Area Panel 2
15/16 October	Board Away Day
21 October	Area Panel 8
28 October	TLC/Board meeting
3-5 November	Employee Conference
4 November	Area Panel 4
9 November	Area Panel 6
16 November	Rent setting and business planning
19 November	Area Panel 1
23 November	Stakeholder seminar
24 November	Area Panel 3

7 OTHER OPTIONS

Not applicable.

8 FINANCIAL AND RISK IMPLICATIONS

- 8.1 There are no direct implications associated with the contents of this report. Risk and financial planning will be included in the development of the Business Plan.

9 IMPLICATIONS FOR NCH OBJECTIVES

- 9.1 The Business Plan will set out Nottingham City Homes' objectives for 2010-2013 as well as longer term goals and stretching targets towards 2014.

10 VALUE FOR MONEY & EFFICIENCY ISSUES

- 10.1 There are no direct implications associated with the contents of this report. The Business Plan will set out the company's approach to value for money and how we aim to be an excellent, efficient organisation.

11 EQUALITY AND DIVERSITY IMPLICATIONS

- 11.1 There are no direct implications associated with the contents of this report. The Business Plan will ensure the company's major push on equality is consolidated. An Equality Impact Assessment will be carried out on the draft plan.

12 BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL INFORMATION

- 12.1 None

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