

NOTTINGHAM CITY HOMES

BUSINESS DEVELOPMENT
COMMITTEE
24 JUNE 2010

REPORT OF DIRECTOR OF STRATEGY & PARTNERSHIPS

SUPPLEMENTARY REPORT TO SUPPORT THE REPORT ON THE SINGLE EQUALITY AND DIVERSITY SCHEME 2010 - 2013

1 SUMMARY

- 1.1 This report presents the comments that have been presented as a result of the Customer Equality and Diversity Impact Assessment Workshop held on 16 June 2010. The report also includes feedback received from stakeholders since the Scheme was circulated to the Board.

2 RECOMMENDATIONS

- 2.1 It is recommended that the Board notes the comments presented in the report and to agree that the comments, where appropriate, are included in the Equality and Diversity Scheme 2010 – 2013.

3 REPORT

3.1 Background

- 3.1.1 The risk assessment of the Equality Impact Assessment concluded that the Equality and Diversity Scheme does not require a full equality and diversity impact assessment. However, based on our commitment to total customer engagement and the sensitivity around some equality issues in NCH, it was agreed that a full assessment would be completed. A full assessment includes more in depth consultation with customers and stakeholders.
- 3.1.2 The Customer Equality and Diversity Impact Assessment Workshop held on 16 June allowed tenants and leaseholders to review the scheme with a specific focus on the Equality and Diversity Outcomes. The comments from the workshop are presented in Appendix 1 attached to this report.

4 FINANCIAL AND RISK IMPLICATIONS

- 4.1 Implementing the recommendation arising from the comments received does not have any financial or risk implications.

5 IMPLICATIONS FOR NOTTINGHAM CITY HOMES OBJECTIVES

- 5.1 Implementing the recommendations presented in this report will support the delivery of our corporate objective 'A Major Push on Equality and Diversity.

6 VALUE FOR MONEY AND EFFICIENCY ISSUES

- 6.1 None.

7 EQUALITY AND DIVERSITY IMPLICATIONS

- 7.1 Delivering a workplace and customer service that embraces Equality and Diversity is integral to this report.

8 BACKGROUND MATERIAL AND PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None.

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Date: 24 June 2010

Appendix 1

**Nottingham City Homes Single Equality and Diversity Scheme 2010-2013
Comments from Customer Equality Impact Assessment Workshop held on 16 June 2010 and Comments from Stakeholders**

Customer Impact Assessment Workshop		
Comments	NCH Response	Action
<p>1. Members were concerned that there was no redress to support residents living in sheltered housing with regard to bullying and harassment.</p> <p>2. Ade Aderogba, Board member referred to a project which provided advocacy for older residents which he had helped to developed in Greenwich as a possible project that we may like to develop in Nottingham.</p>	<p>This matter has been referred to Gill Moy, Director of Housing who has already responded to the customer who raised the complaint.</p>	<p>We will be explore options for how we support residents who are living in NCH supported housing schemes</p>
<p>3. Members raised concern about how we can develop better relationship between NCH customers and other residents living on our estates.</p>	<p>This is an issue which will be included in the Tenant Involvement Strategy review.</p>	<p>The outcome of the review may result in an additional action point for the Equality and Diversity Scheme. An action will be included in the Service Improvement Plans 2011 – 2012.</p>
<p>4. Members asked for us to do more work with Young People and recommended us working the Sure Start initiative.</p>	<p>Agreed</p>	<p>We will work with the Learning and Development Team who already have a relationship with the Sure Start programme.</p>
<p>5. Members were concerned that customers who work full time may not have an opportunity to access our services.</p>	<p>Agreed</p>	<p>The Scheme as it stands does do not appear to have an adverse impact on people who work full time. However we will ensure that training courses</p>

last point		
<p>Nottingham Interfaith Project</p> <p>1. I note that you are proposing training for staff. We are currently in the process of becoming a preferred provider for Nottingham City Council so I hope we could be considered for the delivery of any training on Faith and Belief.</p> <p>Please remove comments on P.19 which relate to training for LGB groups and Tenant Compact</p> <p>Page 55 – please remove comments relating to Trade Union activity and political beliefs.</p>	Noted	NIP has already been invited to develop a training course for NCH but they have not responded to our invitation.
<p>Nottingham Crime and Drugs Partnership</p> <p>This is a comprehensive document. We would like to work with you on the following areas:</p> <ul style="list-style-type: none"> • Choice Based Lettings encouraging older vulnerable people black and ethnic minority men (P 18) • Working with young tenants to manage and sustain their tenancies and homes to reduce evictions (p 18) • Working to reduce evictions in groups which are disproportionately evicted, including men (P 19) 	Noted	We will be working with the Crime and Drugs Partnership on these issues

<ul style="list-style-type: none">• Ensuring work on Anti-social behaviour dovetails into work to reduce harassment and incidents of hate crime (P 20)• Working with partners around DV (P 20)		
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