

INTERNAL CONTROL ISSUES AUDIT REGISTER SUMMARY

APPENDIX A

INTERNAL AUDIT RECOMMENDATIONS

Audit Report	Date of Issue	References	Recommendations / Agreed Management Actions				Priority of O/S Items		
			Total	Complete	Outstanding	O/S & Past Target Date	Hi (1)	Medium (2)	Low (3)
PAYROLL	AUGUST 07	1	1	-	1	1	1	-	-
1ORLD SECURITY &PRIVACY	FEBRUARY 08	2 to 3	2	-	2	2	2	-	-
ALLOCATIONS & LETTINGS	FEBRUARY 08	4 to 6	3	1	2	2	2	-	-
TENANT PARTICIPATION	JULY 08	7 to 8	2	-	2	2	-	-	2
PAYMENTS, PAYROLL & INC	AUGUST 08	9 to 12	4	-	4	4	1	1	2
ALLOCATIONS & LETTINGS	SEPT 08	13	1	-	1	N/A	-	-	1
GOVERNANCE ANTI-FRAUD	SEPT 08	14 to 22	9	-	9	9	-	5	4
RISK MANAGEMENT	FEBRUARY 08	23	1	-	1	1	-	-	1
CS – PURCHASING	FEBRUARY 08	24	1	-	1	1	-	-	1
CS – SERVICE DELIVERY	FEBRUARY 08	25	1	-	1	1	-	1	-
SERVICE CHARGES	JUNE 2009	26 to 28	3	2	1	-	-	1	-
ASBESTOS ARRANGEMENTS	JUNE 2009	29 to 30	2	-	2	-	-	-	2
IT SECURITY–MGT CONTROLS	JUNE 2009	31 to 36	6	-	6	6	3	-	3
NEW INTERNAL AUDIT REPORTS AND RECOMMENDATIONS (PRESENTED AT SEPTEMBER AUDIT COMMITTEE)									
PAYMENTS, PAYROLL & INC	AUGUST 2009	37	1	-	1	-	-	-	1
PAYROLL ARRANGEMENTS	AUGUST 2009	38 to 47	10	7	3	1	1	1	1
RENT SETTING & COLLECTION	JULY 2009	48 to 53	6	6	-	-	-	-	-
IT SECURITY NETWORK CTLS	AUGUST 2009	54 to 63	10	-	10	3	-	7	3
EXTERNAL AUDIT RECOMMENDATIONS									
GRANT THORNTON–0708 KIM	JULY 08	64 to 68	5	1	4	5			
TOTALS			68	17	51	38	10	16	21