

Key Activities - Nottingham HomeLink - Draft			
	Current	In line with APR	Post APR
CBL Reimplementation			
Redesign and implement Allocations, CBL and modify estates modules in line with new joint NCH/RSL allocations policy		√	
Improved website presentation*		√	
Improved search functionality - website upgrade*		√	
Major rework of std letters, tenancy agreements etc			√
implementing local area preferencing			√
implementing Business Objects X1 reporting and redevelop reports as necessary*		√	
Design and implement taskmanager workflow*		√	
On line applications*			√
Implement multiple offers technology	√		
Other IT /Website			
Increase text size website*	√		
Review use of Google maps/street finder information*			√
Development of Text Bidding*		√	
Improved Connectivity and web based options*	√		
Upgrading to internet explorer version 5+ & windows 2000*			√
Review of disaster recovery procedures*			√
Include links to other services from HomeLink website	√		
Market Testing other CBL IT providers		√	
Language Converter for HomeLink Telephone bidding	√		
Hand held technology (NCH)	√		
DigiTV			√
Document Imaging			√
Allocations Policy			
Approval Process for new Policy	√		
Implementation of New Policy		√	
Training new policy and IT		√	
Marketing of New Policy		√	
Documentation New Policy inc Application Form*		√	
Marketing/Publicity			
Increase use of symbols within advert*		√	
Printed property sheets (initially NCH)	√		
Review area profiles		√	
Review production methods of waiting time guidance			√
Review of present advertising media	√		
Improving advertising processes - consideration paperless advertising			√
Sub Regional			
Data Load (properties and applicants)		√	
Training		√	
Marketing		√	
Production of New Documentation		√	
Recruitment		√	
* Within Sub Regional Bid			