

# CUSTOMER SURVEY



## Caretaking Services

Property ID: 24BFR005007

Survey ID: CTS008A

November 2010

On a scale of 1 to 10 (1 being very poor and 10 being very good), please score following questions. Please circle the score you agree with.



		Very poor	Poor	Average	Good	Very Good					
1	How clean are the internal floors within your block?	1	2	3	4	5	6	7	8	9	10
2	How clean are the foyers within your block?	1	2	3	4	5	6	7	8	9	10
3	How clean and free from graffiti are the internal walls and stairwells in your block?	1	2	3	4	5	6	7	8	9	10
4	How clean are the bin chutes within your block?	1	2	3	4	5	6	7	8	9	10
5	How clean are the communal windows within your block?	1	2	3	4	5	6	7	8	9	10
6	How do you rate the cleanliness of grassed and parking areas around your block?	1	2	3	4	5	6	7	8	9	10
7	How easy is it to contact your block caretaker?	1	2	3	4	5	6	7	8	9	10
8	How responsive is the block caretaker if you need to report a problem with cleaning?	1	2	3	4	5	6	7	8	9	10
9	Overall how would you rate the cleanliness of your block?	1	2	3	4	5	6	7	8	9	10
10	Please rate how quickly repairs in public areas of your block are completed.	1	2	3	4	5	6	7	8	9	10

*(Please turn over if you wish to provide comments about the service you have received)*

Signature \_\_\_\_\_

Date of Birth \_\_\_\_\_

E-mail \_\_\_\_\_

Telephone No \_\_\_\_\_

Date \_\_\_\_\_

**CUSTOMER NAME & ADDRESS**

Enquiry ID: 1