

Number of Offers by Area Office made between 01-apr-2008 and 31-dec-2008

	NCH
A1 Indian	14
A2 Pakistani	87
A3 Bangladeshi	3
A4 Other Asian - RECORD OTHER DETAILS	86
B1 Black Caribbean	160
B2 Black African	242
B3 Other Black - RECORD OTHER DETAILS	151
C1 Chinese	11
C2 Other Ethnic Group - RECORD OTHER	95
M1 Mixed White and Black Caribbean	155
M2 Mixed White and Black African	15
M3 Mixed White and Asian	17
M4 Other Mixed - RECORD OTHER DETAILS	34
Question Refused	64
Unknown	94
W1 White British	2160
W2 White Irish	51
W3 Other White - RECORD OTHER DETAILS	194
Sum:	3633

Number of Offers by Area Office made between 01-apr-2008 and 31-dec-2008

Office	NCH
16-24	911
25-44	1586
45-59	541
60-64	184
65-74	222
75-84	155
85+	34
Sum:	3633

12/01/2009

Current Waiting List Applications

RSL	Sum:	
11	25	A1 Indian
49	136	A2 Pakistani
6	9	A3 Bangladeshi
28	114	A4 Other Asian - RECORD OTHER DETAILS
67	227	B1 Black Caribbean
56	298	B2 Black African
54	205	B3 Other Black - RECORD OTHER DETAILS
6	17	C1 Chinese
33	128	C2 Other Ethnic Group - RECORD OTHER
67	222	M1 Mixed White and Black Caribbean
7	22	M2 Mixed White and Black African
11	28	M3 Mixed White and Asian
14	48	M4 Other Mixed - RECORD OTHER DETAILS
19	83	Question Refused
63	157	Unknown
695	2855	W1 White British
21	72	W2 White Irish
61	255	W3 Other White - RECORD OTHER DETAILS
1268	4901	Sum:

RSL	Sum:		
307	1218	Offers Withdrawn between 01-jan-2009 and 31-jan-2009	
642	2228	ASPLEY	
200	741	Failed transfer visit	
39	223	Inappropriate Offer	2
43	265	NTQ Withdrawn	
32	187	Offered in Error	3
5	39	Sum:	5
1268	4901		

12/01/2009

Current Waiting List Applications

NCH	RSL	Sum:	
113	10	123	A1 Indian
416	19	435	A2 Pakistani
35	1	36	A3 Bangladeshi
208	12	220	A4 Other Asian - RECORD OTHER DETAILS
599	46	645	B1 Black Caribbean
594	31	625	B2 Black African
493	24	517	B3 Other Black - RECORD OTHER DETAILS
22	4	26	C2 Other Ethnic Group - RECORD OTHER
267	8	275	M1 Mixed White and Black Caribbean
706	34	740	M2 Mixed White and Black African
75	1	76	M3 Mixed White and Asian
83	4	87	M4 Other Mixed - RECORD OTHER DETAILS
133	9	142	Question Refused
247	10	257	Unknown
1041	14	1055	W1 White British
9606	486	10092	W2 White Irish
124	3	127	W3 Other White - RECORD OTHER DETAILS
727	16	743	
15489	732	16221	Sum:

BESTWOOD	BILBOROUGH	BULWELL	CLIFTON	HYSON GREEN
1		1		
8	7	1		3
1		3	2	2
10	7	5	2	5

NCH Yes	RSL Yes		NCH Yes	RSL Yes	Sum:	
	4	2		4	2	6
	20	2		20	2	22
	1			1		1
	14			14		14
	43	3		43	3	46
	11	2		11	2	13
	20	1		20	1	21
	14			14		14
	14	1		14	1	15
	2			2		2
	4			4		4
	7	1		7	1	8
	8	1		8	1	9
	9	3		10	3	13
789	48		789	48		837
18	1		18	1		19
17	2		17	2		19
1			996	67		1063
996	67					

LENTON	SOUTHGLADE	ST. ANNS	Sum:
			2
2	2	3	30
		1	1
	4	1	17
2	6	5	50

Panel Decision by Referral

Nature of referral	Approved	Deferred	Not Approved	Total	%
Disability		1		1	1.67%
General Harassment				0	0.00%
Vandalism	1	2	1	4	6.67%
Other Harassment	3	1	1	5	8.33%
Noise nuisance				0	0.00%
Homophobia				0	0.00%
Witness Intimidation	1			1	1.67%
Racial Harassment				0	0.00%
Other Management reason	6	3	2	11	18.33%
Domestic Violence	9	1	1	11	18.33%
Non Violent Relationship Breakdown				0	0.00%
Social Services Recommendation	1	2		3	5.00%
RSL / Reciprocal				0	0.00%
Hostel Move on	2			2	3.33%
Medical	1		1	2	3.33%
Appeal against non award of medical priority original decision upheld	1			1	1.67%
Extension of Priority	1		2	3	5.00%
Removal of Priority	2			2	3.33%
Sensitive Let Review				0	0.00%
Suspension from the Housing Register	7		1	8	13.33%
Request to move with rent arrears	1		1	2	3.33%
Policy Succession				0	0.00%
Tolerated Trespasser	2	2		4	6.67%
Tenancy from joint to sole				0	0.00%
Mental Health				0	0.00%
Total	38	12	10	60	100.00%

Rent Status of Referrals

Rent Arrears	Approved	Deferred	Not approved	Total	%
Not a current NCC tenant	5		1	6	10.00%
No Arrears	22	6	7	35	58.33%
£1 - £249	4	4	1	9	15.00%
Over £250	7	2	1	10	16.67%
Total	38	12	10	60	100.00%

Manual Offers

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of non urgent manual offers made and approved by panel	5	5	2	12	2	6	2	10	4	2	9	15	37
Number of urgent manual offers made and approved by panel				0				0				0	0
Number of HomeLink manual offers made and approved by panel	3			3				0				0	3
Number of manual offers made and not seen by panel				0				0				0	0
Total Manual Offers	8	5	2	15	2	6	2	10	4	2	9	15	40

All manual offers were reconciled with approval/ ratification from Allocations Panel

Restrictions used when shortlisting

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of properties offered where restrictions used correctly	170	122	62	354	98	106	95	299	72	104	128	304	957
Number of properties offered where restrictions not used correctly	1			1				0	1			1	2
Total properties offered with restrictions	171	122	62	355	98	106	95	299	73	104	128	305	959
Number of properties offered where more than 5 applicants bypassed	30	25	17	72	24	20	18	62	6	24	21	51	185
There were three cases where restrictions were applied incorrectly. The Director of Housing Operations was satisfied that this was a result of errors as opposed to malpractice. All staff involved have been made aware of the errors and training/reawareness sessions have taken place. In the fourth quarter (not yet scrutinised by Director) there was one restriction applied incorrectly. The offer did not proceed. This was an error which highlighted a training requirement for the member of staff concerned. The majority of offers made where applicants are bypassed are from band 1 post 28 day bidding - shortlisting is done outside the advertising process and the generally the applicants bypassed are already on offer. There was no inappropriate bypassing of applicants identified													

Offers made to Members of NCH/NCC housing staff, elected members, Board Members and relatives

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of offers made to NCC/NCH Housing staff member			1	1				0				0	1
Number of offers made to relatives of NCC/NCH Housing staff member	1			1	1			1	2			2	4
Number of offers made to NCC non Housing staff member		2		2			1	1			2	2	5
Number of offers made to relatives of NCC non Housing staff member		2		2	1	1		2	2			2	6
Number of offers made to Elected Members				0				0				0	0
Number of offers made to partner RSL employees	2			2				0				0	2
Number of offers made to relatives of Elected Members				0				0			1	1	1
Number of offers made to Board Members				0				0				0	0
Number of offers made to relatives of Board Members				0				0				0	0
Total offers to members of staff, elected members, board members and all relatives	1	0	1	8	1	0	0	4	2	0	1	7	19

All offers to related parties were reconciled to approval by the Director and Assistant Director or Director and Chief Executive as appropriate.

Properties let by band - AL 7

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide	Cumulative 2008/09
Band 1 - Statutory Homeless	28	7	6	41	23	8	4	35	11	13	17	41	117	533
% to Band 1	22%	11%	20%	19%	37%	13%	8%	21%	20%	24%	19%	21%	20%	22%
Band 2 - Urgent need	22	18	9	49	9	22	7	38	11	3	16	30	117	373
% to Band 2	17%	28%	30%	22%	15%	37%	15%	22%	20%	5%	18%	15%	20%	16%
Band 3 - Moderate need	26	21	1	48	19	11	12	42	8	18	23	49	139	534
% to Band 3	21%	33%	3%	22%	31%	18%	25%	25%	15%	33%	26%	25%	24%	22%
Band 4 - General need	48	18	13	79	9	19	24	52	24	20	31	75	206	897
% to Band 4	38%	28%	43%	36%	15%	32%	50%	31%	44%	36%	35%	38%	35%	38%
Band 5 - Low need	2	0	1	3	1	0	1	2	1	0	1	2	7	32
% to Band 5 - Low Need	2%	0%	3%	1%	2%	0%	2%	1%	2%	0%	1%	1%	1%	1%
Band 6	0	0	0	0	1	0	0	1	0	1	0	1	2	8
% to Band 6	0%	0%	0%	0%	2%	0%	0%	1%	0%	2%	0%	1%	0%	0%
Total	126	64	30	220	62	60	48	170	55	55	88	198	588	2377

The target for lets are currently band 1 (25%) band 2 (30%) band 3 (25%) and band 4 (20%) -

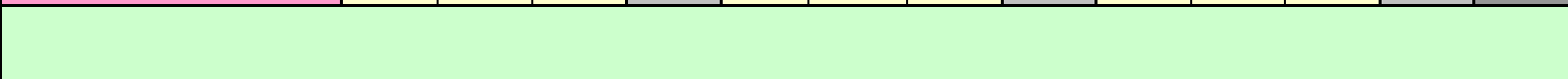
Properties advertised by band - AL 26

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide	Cumulative 2008/09
Band 1 - Statutory Homeless	13	13	5	31	9	8	7	24	9	9	8	26	81	296
% to Band 1	25%	27%	21%	25%	20%	24%	21%	22%	23%	26%	19%	22%	23%	21%
Band 2 - Urgent need	12	11	7	30	11	12	8	31	9	3	10	22	83	304
% to Band 2	23%	23%	29%	24%	24%	36%	24%	28%	23%	9%	24%	19%	24%	22%
Band 3 - Moderate need	8	8	0	16	12	3	1	16	3	5	5	13	45	229
% to Band 3	15%	17%	0%	13%	27%	9%	3%	14%	8%	14%	12%	11%	13%	16%
Band 4 - General need	7	3	1	11	2	1	4	7	5	5	6	16	34	180
% to Band 4	13%	6%	4%	9%	4%	3%	12%	6%	13%	14%	14%	14%	10%	13%
Band 5 - Low need	0	0	0	0	0	0	0	0	0	0	0	0	0	3
% to Band 5 - Low Need	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Any Band	12	13	11	36	11	9	13	33	13	13	13	39	108	387
% to Any Band	23%	27%	46%	29%	24%	27%	39%	30%	33%	37%	31%	34%	31%	28%
Total	52	48	24	124	45	33	33	111	39	35	42	116	351	1399

The targets for properties being advertised are Band 1 - 25%, Band 2 - 35%, Band 3 - 30% and Band 4 - 10%. The highest number of properties have been advertised to Band 1 and Band 2. The higher number of single type properties becoming available means that the targets for advertising could not be met this quarter. Where possible properties were allocated to the highest bands and any surplus (in the case of single person accommodation) were offered to Any Band to encourage people in the highest bands applying. **Data provided by NCH Performance Team**

Offers made where acceleration awarded - local preference

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
No. offers made where acceleration awarded as a result of childcare reasons and applicant qualifies for offer	2			2	1			1	2	1		3	6
No. offers made where acceleration awarded as a result of childcare reasons and applicant does not qualify for offer				0				0				0	0
No. offers made where acceleration awarded as a result of ill-health reasons and applicant qualifies for offer				0				0	1			1	1
No. offers made where acceleration awarded as a result of ill-health reasons and applicant does not qualify for offer				0	1	0		1				0	1
No. offers made where acceleration awarded as a result of education reasons and applicant qualifies for offer	5	6	5	16	12	9	3	24	5	3	2	10	50
No. offers made where acceleration awarded as a result of education reasons and applicant does not qualify for offer				0	1			1				0	1
Total where acceleration awarded and applicant qualifies for offer	7	6	5	18	13	9	3	25	8	4	2	14	57
Total where acceleration awarded and applicant does not qualify for offer	0	0	0	0	2	0	0	2	0	0	0	0	2



Appeals made against banding

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
No. of appeals against banding where banding has changed				0				0	1		1	2	2
No. of appeals against banding where banding has not changed	7	3	1	11	1	1	4	6	3		5	8	25
Total number of appeals against banding	7	3	1	11	1	1	4	6	4	0	6	10	27

The two appeals which resulted in a band change were as follows:- 1. confusion over boundary City boundary lines; 2. Original application not taking into account children. In both cases the members of staff have been made aware of the errors and briefed of need to take additional care when registering forms.

Eligibility to register

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of applications registered during the month which were eligible to be registered	230	182	59	471	192	110	248	550	139	59	340	538	1559
Number of applications not eligible as not all identification supplied	1			1			1	1			1	1	3
Number of applications not registered due to immigration status or failed eligibility test			1	1		1	3	4			3	3	8
Number of applications not registered as on suspension list				0				0				0	0
Total applications received	231	182	60	473	192	111	252	555	139	59	344	542	1570

Social recommendations - Child/Adult services - awarded by type

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of applicants where priority awarded to Care Leavers - Urgent priority				0				0				0	0
Number of applicants where priority awarded to Asylum Care Leavers - Urgent priority				0				0				0	0
Number of applicants where priority awarded to as a result of Social Services Rec - Adult Services - Urgent priority				0				0				0	0
Number of applicants where priority awarded to as a result of Social Services Rec - Adult Services - Moderate priority				0				0				0	0
Number of applicants where priority awarded to as a result of Social Services Rec - Child Services - Urgent priority				0				0				0	0
Number of applicants where priority awarded to as a result of Social Services Rec - Child Services - Moderate priority				0				0				0	0
Total Social recommendations - Child/Adult Services	0	0	0	0	0	0	0	0	0	0	0	0	0
No recommendation awarded				0				0				0	0

Very few recommendations are being made by Children's and Adult Services. The recent re-establishment of liaison meetings with Adult Services will ensure that this route is followed where necessary. HomeLink and Housing Aid Training sessions for mental health workers are planned for May 2009

Applicants who have applied for rehousing on medical grounds

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of applicants who have been awarded priority for rehousing on medical grounds	8	5	1	14	9	2	9	20	6	2	7	15	49
Number of applicants who have been awarded priority for rehousing on medical grounds with 12 months acceleration				0	1			1	1			1	2
Number of applicants who have not been awarded priority for rehousing on medical grounds	27	28	1	56	14	21	26	61	29	7	43	79	196
Total number of applicants who have applied for rehousing on medical grounds	35	33	2	70	24	23	35	82	36	9	50	95	247

Data Source - Data provided by Allocations team

Applicants who have been awarded acceleration for multiple needs or on medical grounds

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	City-wide
Number of applicants who have been awarded acceleration for multiple needs and acceleration awarded correctly				0				0				0	0
Number of applicants who have been awarded acceleration for multiple needs and acceleration awarded incorrectly				0				0			1	1	1
Number of applicants who have been awarded priority for rehousing on medical grounds with 12 months acceleration and awarded correctly		1		1				0				0	1
Number of applicants who have been awarded priority for rehousing on medical grounds with 12 months acceleration and awarded incorrectly				0				0				0	0
Total number of applicants who have been awarded acceleration	0	1	0	1	0	0	0	0	0	0	1	1	2

There was one application amended incorrectly. This was an error and the member of staff has been made aware of the error and undertaken a re-awareness session for the award of multiple need.

Diversity of waiting list by ethnicity & disability and Offers made by ethnicity - AL9 - as at week one April 09

AL10 - Offers Made

Ethnicity	NCH			
	Disabled	Not Disabled	TOTAL	Disabled %
Unknown	5	265	270	2.2%
A1 Indian	5	89	94	0.8%
A2 Pakistani	27	288	315	2.6%
A3 Bangladeshi	2	28	30	0.2%
A4 Other Asian - RECORD OTHER DETAILS	14	156	170	1.4%
B1 Black Caribbean	43	542	585	4.8%
B2 Black African	12	503	515	4.3%
B3 Other Black - RECORD OTHER DETAILS	19	355	374	3.1%
C1 Chinese	0	17	17	0.1%
C2 Other Ethnic Group - RECORD OTHER	15	202	217	1.8%
M1 Mixed White and Black Caribbean	21	554	575	4.8%
M2 Mixed White and Black African	4	61	65	0.5%
M3 Mixed White and Asian	4	62	66	0.5%
M4 Other Mixed - RECORD OTHER DETAILS	6	95	101	0.8%
Question Refused	11	241	252	2.1%
W1 White British	858	6892	7750	64.2%
W2 White Irish	17	86	103	0.9%
W3 Other White - RECORD OTHER DETAILS	14	566	580	4.8%
TOTAL	1077	11002	12079	100.0%

Ethnicity	RSL			
	Disabled	Not Disabled	TOTAL	Disabled %
Unknown	1	4	5	0.4%
A1 Indian	2	7	9	2.1%
A2 Pakistani	2	19	21	0.6%
A3 Bangladeshi	0	2	2	0.0%
A4 Other Asian - RECORD OTHER DETAILS	2	12	14	1.2%
B1 Black Caribbean	2	39	41	0.3%
B2 Black African	2	32	34	0.4%
B3 Other Black - RECORD OTHER DETAILS	1	22	23	0.3%
C1 Chinese	0	5	5	0.0%
C2 Other Ethnic Group - RECORD OTHER	0	7	7	0.0%
M1 Mixed White and Black Caribbean	1	32	33	0.2%
M2 Mixed White and Black African	0	2	2	0.0%
M3 Mixed White and Asian	0	5	5	0.0%
M4 Other Mixed - RECORD OTHER DETAILS	1	8	9	1.0%
Question Refused	2	12	14	0.8%
W1 White British	59	416	475	0.8%
W2 White Irish	1	5	6	1.0%
W3 Other White - RECORD OTHER DETAILS	2	15	17	0.3%
TOTAL	78	644	722	0.6%

Ethnicity	TOTAL			
	Disabled	Not Disabled	TOTAL	Disabled %
Unknown	6	269	275	2.2%
A1 Indian	7	96	103	6.8%
A2 Pakistani	29	307	336	8.6%
A3 Bangladeshi	2	30	32	6.3%
A4 Other Asian - RECORD OTHER DETAILS	16	168	184	8.7%
B1 Black Caribbean	45	581	626	7.2%
B2 Black African	14	535	549	2.6%
B3 Other Black - RECORD OTHER DETAILS	20	377	397	5.0%
C1 Chinese	0	22	22	0.0%
C2 Other Ethnic Group - RECORD OTHER	15	209	224	6.7%
M1 Mixed White and Black Caribbean	22	586	608	3.6%
M2 Mixed White and Black African	4	63	67	6.0%
M3 Mixed White and Asian	4	67	71	5.6%
M4 Other Mixed - RECORD OTHER DETAILS	7	103	110	6.4%
Question Refused	13	253	266	4.9%
W1 White British	917	7308	8225	11.1%
W2 White Irish	18	91	109	16.5%
W3 Other White - RECORD OTHER DETAILS	16	581	597	2.7%
TOTAL	1155	11646	12801	9.0%

NCH	RSL	Total	%
11	6	17	0.9%
2	3	5	0.2%
31	17	48	2.6%
0	0	0	0.0%
18	13	31	1.5%
76	21	97	6.5%
98	15	113	8.4%
46	18	64	3.9%
2	0	2	0.2%
24	11	35	2.0%
47	26	73	4.0%
7	1	8	0.6%
5	3	8	0.4%
11	3	14	0.9%
11	10	21	0.9%
706	204	910	60.2%
16	5	21	1.4%
61	31	92	5.2%
1172	387	1559	100.0%

Data provided by NCH Performance Team

Diversity of waiting list by Age and Offers made by Age - AL9

Age	Female	Male	Unknown	Total	AGE %
16-24	2000	1170	15	3185	24.9%
25-44	2946	2825	12	5783	45.2%
45-59	978	1183	2	2163	16.9%
60-64	229	254	1	484	3.8%
65-74	308	338	0	646	5.0%
75-84	246	152	0	398	3.1%
85+	86	46	0	132	1.0%
Unknown	3	6	1	10	0.1%
Total	6796	5974	31	12801	100.0%

Offers made - Split by BME & Non-BME - AL 10

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	NCH	RSL's	TOTAL
Offers made to BME	63	41	30	134	64	32	60	156	13	64	77	154	444	167	611
% of offers to BME	29%	28%	38%	31%	50%	26%	56%	43%	15%	49%	50%	41%	38%	43%	39%
Offers made to Non-BME	153	104	48	305	64	92	47	203	76	66	78	220	728	220	948
% of offers to Non-BME	71%	72%	62%	69%	50%	74%	44%	57%	85%	51%	50%	59%	62%	57%	61%
Total offers	216	145	78	439	128	124	107	359	89	130	155	374	1172	387	1559

Data provided by NCH Performance Team

Offers by AGE - AL-10

NCH				
Age	Female	Male	Unknown	Total
16-24	201	109	1	311
25-44	267	245	0	512
45-59	71	101	0	172
60-64	23	27	0	50
65-74	24	36	0	60
75-84	30	25	0	55
85+	5	7	0	12
Unknown	0	0	0	0
Total	621	550	1	1172

RSL				
Age	Female	Male	Unknown	Total
16-24	69	43	0	112
25-44	93	97	0	190
45-59	24	31	0	55
60-64	5	2	0	7
65-74	10	7	0	17
75-84	4	1	0	5
85+	1	0	0	1
Unknown	0	0	0	0
Total	206	181	0	387

TOTAL				
Age	Female	Male	Unknown	Total
16-24	270	152	1	423
25-44	360	342	0	702
45-59	95	132	0	227
60-64	28	29	0	57
65-74	34	43	0	77
75-84	34	26	0	60
85+	6	7	0	13
Unknown	0	0	0	0
Total	827	731	1	1559

Offers refused - AL 15

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	NCH	RSL's	TOTAL
Number of offers made during the period	216	145	78	439	128	124	107	359	89	130	155	374	1172	387	1559
Number of offers refused during the period	89	64	35	188	47	44	38	129	28	54	56	138	455	229	684

Refusal reasons - AL 15

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	NCH	RSL's	TOTAL
Applicant at risk in the area	3	1	2	6	3	1	0	4	0	0	8	8	18	0	18
Application to be closed	3	2	1	6	2	1	4	7	0	4	8	12	25	2	27
Facilities inadequate	24	15	13	52	13	16	14	43	10	26	13	49	144	70	214
Poor condition	2	1	1	4	1	0	0	1	1	2	3	6	11	9	20
Retained at applicants request	1	2	0	3	2	2	0	4	2	2	1	5	12	6	18
Wrong part of area	47	37	15	99	21	22	10	53	11	16	11	38	190	46	236
Homeless	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	9	6	3	18	5	2	10	17	4	4	12	20	55	96	151
Total refusals	89	64	35	188	47	44	38	129	28	54	56	138	455	229	684

Data provided by NCH Performance Team

Support Needs Assessments and Suspensions

	Bestwood	Bulwell	S'glade	North OU	Aspley	Bilborough	Radford	Central OU	Clifton	Lenton	St Anns	South OU	Hsg Aid	City-wide
Number of needs assessments carried out	27	15	11	53	12	9	7	28	7	17	21	45		23
Number of referrals to Floating Support Providers	15	9	6	30	3	4		7	4	9	9	22		9
Number of successful Floating Support referrals	1	1	0	2	0	1	0	1	0	1	1	2		1
Number of ASB Risk Assessments carried out	1	2	2	5	2	1	3	6	0	1	2	3		1
Number of suspensions from the Housing Register	0	0	0	0	0	0	0	0	0	0	0	0		0
Number of new allocations this period	61	76	8	145	53	29	72	154	46	34	142	222	133	654
Number of new allocations that had a detailed support needs assessment carried out	14	20	1	35	8	6	15	29	9	6	35	50	20	134
% of new allocations that had a detailed support needs assessment carried out	23%	26%	13%	24%	15%	21%	21%	19%	20%	18%	25%	23%	15%	20%

Data provided by NCH Performance Team Note all applications have a support needs assessment. The numbers above reflect those applications where a potential vulnerability is identified and subsequently a more detailed support needs assessment in carried out.

Withdrawn offers

	ASPLEY	BESTWOOD	BILBOROUGH	BULWELL	CLIFTON	Tuntum	Family First	HYSON GREEN	Longhurst Homes	Places for People	Spirita Limited	ST. ANNS	Southglade	Lenton	Sum:
Default Withdrawal Reason for Automatic Withdrawals				1		1		1							3
Inappropriate Offer	4	17	26	8	6		1	9	1	1	3	4	8	8	96
NTQ Withdrawn												2			2
Offered in Error	8	3	1	6	2		4	5			2	4	6	3	44
Failed Transfer Visit	2	1		1				1							5
Required urgent case												1			1
Fraudulent Statement										1					1
Rent Arrears	1													1	2
System/Process Reason		1									1			1	3
Void in Error		1													1
Sum:	15	23	27	16	8	1	5	16	1	2	6	11	14	13	158