

## NOTTINGHAM CITY HOMES

PROPERTY SERVICES  
COMMITTEE  
19 JULY 2010

### REPORT OF THE DIRECTOR OF PROPERTY SERVICES

#### REPAIRS & MAINTENANCE CONTRACT – ANNUAL REPORT

#### **1 SUMMARY**

- 1.1 The Repairs and Maintenance Annual report attached at Appendix 1 informs the Property Services Committee in matters relating to the delivery and performance of the Nottingham Repairs and Maintenance Contract which was awarded in open competition to the Nottingham City Homes Direct Labour Organisation in April 2008.

#### **2 RECOMMENDATIONS**

- 2.1 It is recommended that the Property Services Committee note the report

#### **3 REPORT**

- 3.1 The Annual Report (Appendix 1) covers the delivery and performance of the Nottingham Repairs and Maintenance Contract.
- 3.2 Key achievements are enclosed within this report, including the significant improvements introduced to give better control of financial administration of the contract, and the general improvement in performance.

#### **4 OTHER OPTIONS**

- 4.1 None

#### **5 FINANCIAL AND RISK IMPLICATIONS**

- 5.1 The change programme we have commenced must continue to deliver further improvements in order to achieve savings.

#### **6 IMPLICATIONS FOR NOTTINGHAM CITY HOMES OBJECTIVES**

- 6.1 Default notices could be issued if targets are not met.

#### **7 VALUE FOR MONEY AND EFFICIENCY ISSUES**

- 7.1 In line with the Audit Commissions good practice guidelines, a reduction in the amount of money spent on responsive jobs has been shifted to planned work in order to achieve improved value for money.

## **8 EQUALITY AND DIVERSITY IMPLICATIONS**

8.1 There has been a major push on Equality and Diversity, with a series of training events for Managers and workshops involving customers. The programme of activity will continue this year.

## **9 BACKGROUND MATERIAL AND PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

9.1 None.

**Contact officers:** Chris Raynor  
Harvey Road Depot  
Harvey Road  
Bilborough  
Nottingham  
Tel: 0115 915 2642  
E-mail: [chris.raynor@nottinghamcityhomes.org.uk](mailto:chris.raynor@nottinghamcityhomes.org.uk)

**Date: 8 July 2010**