

Date: 10<sup>th</sup> February 2009

To:	All Media Outlets and Organisations	
From:	Steve Youdell, Communication Manager, CDP. <a href="mailto:stephen.youdell@nottinghamcity.gov.uk">stephen.youdell@nottinghamcity.gov.uk</a>	Contact: (0115) 915 6375 or 07985 844425



### Nottingham CCTV scheme receives national accreditation

Following an inspection, Nottingham's CCTV control room has been accredited with the prestigious British Standard 7958 award and in the process become one of the few control rooms in the country to receive this standard and believe it is the first to be awarded it in partnership with a private sector security company.

The standard provides recommendations for the management and operation of CCTV. This standard is applicable to CCTV schemes used in public places, which include areas where the public are encouraged to enter or have a right to visit, such as town centres, shopping malls and public transport. The standard has been prepared with the assistance of the following organisations the Information Commissioner, Association of Chief Police Officers, Home Office and the Security Industry Authority.

All CCTV schemes that process data in the above circumstances are required to conform to certain legislation, most importantly the Data Protection Act 1998, the Human Rights Act 1998 and the Freedom of Information Act 2000. British Standard 7958 is designed to supplement that legislation in a model code that ensures fairness, purpose and responsibility. The areas covered by the standard include procedures, the Independent Annual Review/Evaluation, privacy and disclosure issues, recorded material management, personnel and security screening

This award demonstrates the professionalism involved in the management and operation of the public surveillance CCTV scheme. It provides the public with reassurance and confidence that their CCTV scheme and the team that operate it are committed to the very highest levels of integrity and are accountable through a regular inspection process by an independent and authorised professional body. Furthermore, it assists with compliance of legislation including The Data Protection Act 1998, The Human Rights Act 1998 and Freedom of Information Act 2000.

**Mr Geoff Tate, Chief Executive, of the Security Systems and Alarms Inspection Board who are the awarding body for this standard will be presenting the award to Allan Breeton, Neighbourhood Crime and Justice Director at the Crime and Drugs Partnership at the Woodlands Control Room at 11am on the 12<sup>th</sup> February**

John Broomfield Surveillance Monitoring Manager said,

*"It is vital that we can reassure our citizens that CCTV in the city is accountable and professionally run. The awarding of the standard is an excellent way of demonstrating that we take the legislation which surrounds CCTV very seriously".*

City Council Leader, Jon Collins says:

*"Crime in Nottingham is continuing to fall and CCTV plays an important role in helping us achieve this. This accreditation shows that the city continues to be at the forefront of measures designed to help keep Nottingham people safe. I congratulate the team at Woodlands on this achievement".*

Allan Breeton said,

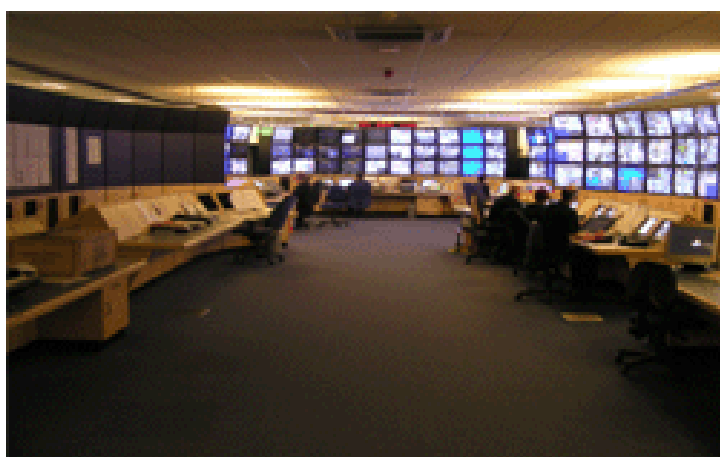
*“CCTV is a key element in preventing crime and anti-social behaviour, prosecuting criminals and reassuring the residents of the city. This award demonstrates the very high standards of professionalism that have been set by the team at Woodlands and is another example of Nottingham leading the way nationally”.*

## **Interviews and Photo Opportunity**

**To arrange access to the Woodlands Control Room at 11am on the 12<sup>th</sup> February please contact in the first instance Steve Youdell on 0115 915 6375 / 07985844425**

## **Notes to editors**

### **The Nottingham CCTV Infrastructure**



Nottingham City Council operates CCTV surveillance and monitoring Service, 24 hours a day, 365 days a year. The service operates from one central CCTV monitoring Centre, the control room carries out two separate CCTV related functions:-

- Monitoring of Nottingham City Homes High rise accommodation
- Monitoring of the cities Public Space surveillance cameras.

### ***Monitoring Public Space Surveillance Cameras: –***



This part of the control room utilises 203 pan-tilt-zoom (PTZ) public space surveillance cameras. SIA licensed CCTV operators monitor these cameras 24 hours a day 365 days a year. In addition CCTV operators are in radio contact with the Police and with the councils shop watch and pub watch radio systems. Any incidents that are spotted by the operators are reported to the police Via the Police Airwave system and live images are also displayed within the Police headquarters control and command centre, in order for the Police to response to these reported incidents. During 2007 the CCTV control room dealt with 2483 incidents City Wide, all of which were reported to the relevant enforcement agency, these resulted in 862 arrests.

### ***Monitoring Nottingham City Homes High-rise accommodation***



This part of the control room monitors 21 High rise Blocks with approximately 800 static cameras, door entry connection to 2300 properties. Again CCTV operators monitor these blocks 24 hours a day 365 days a year. In close conjunction with the CCTV monitoring of the high –rise blocks, Surveillance and Monitoring Service provides a 24 hour uniformed patrol for its high-rise blocks in order to respond to incidents of noise and anti-social behaviour and other complaints or incidents that occur in these blocks. During 2007 the CCTV control room dealt with 1745 noise and other anti social incidents within the Cities high-rise blocks all of which were reported to the relevant enforcement agency.

### **Partnership with the Police**

The CCTV Team work closely with the Police Authority in the following ways :-

- Police Central Control Room can view any picture from any public space surveillance camera to assist in responses to incidents
- Direct phone communication to any Police Operator at the Police headquarters control and command Room
- Use of Police Airwave radio system
- Police can use Control Room to carry out there own surveillance operations
- Attending weekly Hotspot Tasking meeting with the Police and other Community Safety Partners in order to share information and target priority areas