



**Nottingham
City Homes**

Press Release

Nottingham estates have stars in their sights!

City council estates have all been given the thumbs up as our tenant inspectors award each and every one at least a 'one star' rating for the very first time.

Since June 2007 we have inspected the standard of our estates every three months. The inspections look at the cleanliness of the streets, condition of the gardens, fencing and the general feeling in the neighbourhood, rating them from zero to three stars.

Last year we identified that we needed to make improvements to our estates and we have worked tirelessly with our key partners to increase ratings and improve our standards. Now, 100% of our estates have at least 'one-star'.

A team of tenants who have volunteered to get involved and be part of our inspection team, go out and judge each estate on the same criteria.

This time last year only 36% of our estates were rated as two star or above. In the most recent July inspections a fantastic 90% reached two stars or more with nine (23%) out of our 39 estates being given three stars.

Gill Moy, director of housing at Nottingham City Homes, said: "it is great news to hear that our Tenant Service Inspection Team has been so impressed that we no longer have any estates without a star rating.

"It is important to us that our tenants are involved in shaping our services and the tenant inspectors help us to assess our estates, carry out 'mystery shopping' exercises and test our services to give us honest opinions from the people that matter the most.

"We are grateful to our tenants who get involved and help to shape our services as they give us invaluable feedback. We are always encouraging more and more people to take part. Whatever your age, whatever your background, you can help us fulfil our vision of creating 'homes and places where people want to live'."

There are lots of ways you can get involved to help your community and have a say in the way we shape our services. From attending your local area panel, to joining one of our forums and being part of our inspection team, there are lots of opportunities to make a difference.

For further information on getting involved, please visit our website www.nottinghamcityhomes.org.uk or call 0845 330 31 31.

Ends

Notes to editors:

Nottingham City Homes was created on 1st April 2005 as an Arms Length Management Organisation (ALMO) to manage Nottingham City Council's rented and leasehold homes. We are now working hard towards bringing Nottingham's council houses up to the Government's Decent Homes standard by 2013.

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