

Press Release

One-stop-shop brings housing services under one roof

Nottingham City Homes will officially open its brand new Housing Services Centre in the heart of the city on Tuesday 28th October 2008.

We spoke to tenants and leaseholders who told us that they wanted to see a one-stop-shop for housing services in the city centre.

Earlier this month we completed the transformation of our head office on Hounds Gate, Nottingham. It now accommodates our Housing Services Centre where tenants and leaseholders can access:

- a full advice service for rents, allocations tenancy participation, decent homes, supported housing and repairs
- a HomeLink property shop where they can view and bid for properties
- a tenancy and estate management advice service with an appointment service for housing patch manager home visits
- a Freephone to call local specialist tenancy and estate management advice
- a Freephone to call city council services
- internet access to services.

There is also a Tenant Resource Centre provided on the remainder of

the ground floor. This provides a range of facilities for tenant groups to help them play a full part in helping to shape services and help make decisions. It offers:

- an area for tenants to hold meetings, which also converts into a training facility
- a work area with a full range of IT equipment for tenants to produce their own publicity material
- an information area where tenants can access company literature, information and research.

The centre opened to the public on Monday October 13, and the official opening will take place on Tuesday 28th October at 2pm, when city representatives and tenants will gather to celebrate the launch of this new venture.

Ends

Notes to editors:

Nottingham City Homes was created on 1st April 2005 as an Arms Length Management Organisation (ALMO) to manage Nottingham City Council's rented and leasehold homes. We are now working hard towards bringing Nottingham's council houses up to the Government's Decent Homes standard by 2013.

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