

Who's who in housing



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INVESTOR IN PEOPLE



NCHLFT50

Introduction



There are various teams working to help find you a home to rent in Nottingham.

This leaflet explains what each team does and gives you their contact details so that you can get in touch with them to find out more.

Nottingham HomeLink



Nottingham HomeLink is the way for Nottingham City Homes and most housing associations in Nottingham to decide who is offered their empty homes for rent. You are asked to place a 'bid' for each property you are interested in. The property will then be offered to the 'bidder' with the highest priority according to Nottingham City Council's Housing Allocations Policy.

Find out more:

Visit

www.nottinghamhomelink.org

If you don't have internet access at home, you can access it from any city library, Housing Aid, the Housing Services Centre or area housing offices.

You can also contact any Nottingham HomeLink partner for advice and support. Their names and addresses are on pages 4–7.



Housing Services Centre



The Housing Services Centre contains a Property Shop just like any regular estate agency. You can pop in and see details of all our empty homes for rent and take away copies of the details for any you are interested in.

You can also speak to HomeLink Support Officers face to face. They can explain in more detail about the advice and support that is available to you.

Find out more:

Pop in and see us at **14 Hounds Gate**
Or call us on **0845 330 3131**



Lettings



The Voids and Lettings Team aim to provide a fair and accessible allocations and lettings service for all customers who apply for housing. The team is responsible for making property offers and arranging viewings. They go through the sign-up process with new tenants and identify any support they may need.

They consider all the bids placed through the HomeLink website and publish the results in a weekly feedback report on the HomeLink website.

Find out more:

North Team: 0115 915 2562
Central Team: 0115 915 2528
South Team: 0115 915 2579



Useful contacts

Nottingham City Homes offices

All housing offices are open:

8.30am to 4.30pm, Monday to Friday
(10.30am to 4.30pm on Wednesdays)

Except:

Victoria Centre Housing Office

9.30am to 12.30pm and 1.45pm to 4.30pm, Monday to Friday
(10.45am to 12.30pm and 1.45pm to 4.30pm on Wednesdays)

Southglade Housing Office

2.00pm to 4.30pm, Monday to Friday

Aspley housing office

14 Strelley Road
Strelley
Nottingham
NG8 3AP

Tel: 0115 915 3121

Minicom: 0115 915 3126

E-mail: aspleyoffice@nottinghamcityhomes.org.uk

Bestwood housing office

Elmbridge
Bestwood Park
Nottingham
NG5 5PF

Tel: 0115 915 3301

Minicom: 0115 915 3407

E-mail: bestwoodoffice@nottinghamcityhomes.org.uk

Bilborough housing office

95 Bracebridge Drive
Bilborough
Nottingham
NG8 5PL

Tel: 0115 915 0491

Minicom: 0115 915 0485

E-mail: bilboroughoffice@nottinghamcityhomes.org.uk

Bulwell housing office

1 Gilead Street
Bulwell
Nottingham
NG6 8NA

Tel: 0115 915 3212

Minicom: 0115 915 3216

E-mail: bulwelloffice@nottinghamcityhomes.org.uk

Clifton housing office, Clifton Cornerstone

Clifton Cornerstone
Southchurch Drive
Clifton
Nottingham
NG11 8EW

Tel: 0115 878 6287

Minicom: 0115 878 6101

E-mail: cliftonoffice@nottinghamcityhomes.org.uk

Lenton housing office

5-6 Church Square
Lenton
Nottingham
NG7 1SL

Tel: 0115 915 3740

Minicom: 0115 915 3740

E-mail: lentonoffice@nottinghamcityhomes.org.uk

Victoria Centre housing office

4-21 Victoria Centre Flats
Nottingham
NG1 3PA

Tel: 0115 915 3730

Minicom: 0115 915 3730

E-mail: victoriacentreoffice@nottinghamcityhomes.org.uk

Southglade housing office

Southglade Road
Bestwood
NG5 5GU

Tel: 0115 915 9701

Minicom: 0115 915 9716

E-mail: southgladeoffice@nottinghamcityhomes.org.uk

Radford and Hyson Green housing office, The Mary Potter Centre

Gregory Boulevard
Hyson Green
Nottingham
NG7 5HY

Tel: 0115 883 8220

Minicom: 0115 883 8225

E-mail: radfordoffice@nottinghamcityhomes.org.uk

St Ann's housing office

2 Robin Hood Chase
St Ann's
Nottingham
NG3 4EZ

Tel: 0115 915 6905

Minicom: 0115 915 6911

E-mail: stannsoffice@nottinghamcityhomes.org.uk

Nottingham City Council offices

Housing Aid

135 Lower Parliament Street
Nottingham
NG1 1EE

Tel: 0115 915 3000

E-mail: housingaid@nottinghamcity.gov.uk

Website: www.nottinghamcity.gov.uk

Opening hours:

Monday, Tuesday and Thursday –
9:00am to 5:00pm

Wednesday – 11:00am to 5:00pm

Useful contacts

Housing Association offices

Derwent Living

No 1 Centro Place, Pride Park
Derby DE24 8RF

Tel: 01332 346477

E-mail: info@derwentliving.com

Website: www.derwentliving.com

Opening hours:

Monday to Thursday –

9:00am to 5:00pm

Friday – 9:00am to 4:00pm

Family First Ltd

174 Derby Road
Nottingham NG7 1NF

Tel: 0115 911 2092

Website: www.familyfirst.org.uk

Opening hours:

Monday, Tuesday and Thursday –

9:00am to 5:00pm

Wednesday – 11:00am to 5:00pm

Friday – 9:00am to 4:00pm

Guinness Trust Group

3.1 Clarendon Park
Clumber Avenue
Nottingham NG5 1AH

Tel: 0115 962 8200

E-mail: info@guinness.org.uk

Website: www.guinnesstrust.org.uk

Opening hours:

Monday to Friday – 9:00am to 5:00pm

Longhurst Homes

5 The Triangle, Enterprise Way
NG2 Business Park
Nottingham NG2 1AE

Tel: 0845 30 90 700

Website: www.longhurst-group.org.uk

Opening hours:

Monday to Friday –

9:00am to 12:30pm

Telephone opening hours:

Monday to Friday – 9:00am to 5:00pm

Nottingham Community housing association

Unit 3 Clumber Court
Pelham Avenue, Sherwood Rise
Nottingham NG5 1AJ

Tel: 0800 013 8555

E-mail: lettings.nottingham@ncha.org.uk

Website: www.ncha.org.uk

Opening hours:

Monday to Friday – 9:00am to 5:00pm

Spirita

Raleigh House, 68-84 Alfreton Road
Nottingham NG7 3NN

Tel: 0845 8 50 60 80 or
0115 988 7100

Website: www.spirita.org.uk

Opening hours:

Monday to Friday – 8:30am to 5:00pm

Accent Nene Housing Society Limited

2 Ashton Avenue, off Sutton Road
Arnold, Nottingham NG5 8LL

Tel: 0115 926 3969

E-mail: accentnenenottingham.admin@accentnene.org

Website: www.nenehousing.org

Opening hours:

Monday, Wednesday and Friday –
9.00am to 12:00 midday
Tuesday and Thursday –
10:00am to 1:00pm

Telephone opening hours:

Monday to Friday – 9:00am to 5:00pm

Tuntum housing association

90 Beech Avenue, New Basford
Nottingham NG7 7LW

Tel: 0115 916 6066

Website: www.tuntum.co.uk

Opening hours:

Monday to Friday – 9:00am to 5:00pm

Raglan housing association

Suite C Lancaster House
Grange Business Park
Enderby Road
Whetstone
Leicester
LE8 6EP

Tel: 0845 070 7772

E-mail: midlands@raglan.org

Website: www.raglan.org

Opening hours:

Monday to Friday – 9:00am to 5:00pm

Places for People Homes

12 Vivian Avenue, Sherwood Rise
Nottingham NG5 1AF

Tel: 0800 432 0002

E-mail: midlands.area@placesforpeople.co.uk

Website: www.placesforpeople.co.uk

Opening hours:

Monday, Tuesday and Thursday –
9.00am to 4.30pm

Wednesday – 10.00am to 4.30pm

Friday – 9.00am to 4.00pm

Telephone opening hours:

24 hours a day, 7 days a week

William Sutton housing association

Barton House
49 North Moor Road
Huntingdon
York
YO3 9YY

Tel: 01904 750044

E-mail: enquiries.east@williamsutton.org.uk

Website: www.williamsutton.org.uk

Opening hours:

Monday to Friday – 8:30am to 5:00pm

If you are unable to read this publication about Who's who in housing please contact your area housing office, or call us on **0845 330 3131**. We can arrange for an interpreter to explain it to you, or send you a spoken word version on tape or CD. If neither of these are suitable, we can translate this publication into your chosen language. We can also provide it in large print.



Nottingham City Homes
14 Hounds Gate
Nottingham
NG1 7BA

Phone: 0845 330 3131
Minicom: 0115 915 7447
www.nottinghamcityhomes.org.uk