



**Minutes of Area 6 Panel held on  
Monday 12<sup>th</sup> May 200, 6.30pm-8.30pm**

**PRESENT:**

Cynthia James  
Sheila Thwaites  
Roy Lawson  
Sadie Peachment

Rob Dannatt  
Chris Francis  
Jacinth Hall  
Ann Gibbens  
Pete Wright  
Val Bemrose  
Graham Ward

Bill Hayward, Area Housing Manager (NCH)  
Inspector Andy Townsend  
Kathy Mason, ASB Policy Officer, (NCH)  
Abu Belhim, Community Protection Manager  
Anthony Davison Slater, Building Surveyor  
Afzaal Nawaz, Tenant & Resident Officer

**APOLOGIES:**

Kate Bowley

**1.0 Welcome, Introductions and Apologies**

**Minutes of the Previous Meeting & Matters Arising**

ST asked if caretakers schedules were in the blocks?

KM advised that she was at meeting with marketing and that they are being prepared.

GW asked is Vincent Gee leaving and if so who is going to replace.

BH advised he is going to be with us for medium term. Then the job will be advertised and he may decide to apply.

GW advised they had visit from Recycling Officer and have discussed the options.

**ACTION**

## 2.0     **Anti Social Behaviour**

### 2.1     **Andy Townsend – Police Inspector Area 6**

AT advised he was lead for ASB for city division. He plans to reduce ASB further. Sneinton Hermitage is third worst in the city. There are 4 Beat Managers in St Ann's and Sneinton and 16 PCSO's.

Have ASB team working from Meadows, which is a strong neighbourhood team. Also St Ann's was one of the first pilots for neighbourhood policing which is working well. The priorities are coming from residents.

There was a discussion around drug dealing and that young children were being used as drug runners because they know they cannot get prosecuted.

GW advised of problem Victoria Centre with rough sleepers which caretakers are getting fed up with.

RD advised the closure of two pharmacies is making drug users move up Carlton Road outside co-op where they are hanging around outside.

### 2.2

#### **Kathy Mason – ASB Policy Officer**

KM advised she was temporary ASB project officer. KM advised of Operation Harvey targeting class A drugs. This was the first time NCH were involved from the beginning in such an operation. Housing Patch Managers were taken away from their normal duties and were able to serve eviction notices whilst tenant at police station. A lot of work was done in a short space of time. Where there was evidence tenants were charged for damage etc. Have received lots of criticism of observation sheets but that type of evidence is vital. Do not want people to fill forever, would like to resolve in three months. Hoping to set up ASB review panel.

GW advised of cases running for 10 years.

KM stated there are cases, which have been running for a long time.

GW advised have put a lot of complaints to woodlands, then received a letter stating had made no complaints.

KM stated that it a state of art system that should log complaints also they are doing some work with caretakers and housing staff.

ST advised Kanwal Bhatti Patch Manager had done an excellent job and would like him to get recognition.

2.3

### **Abu Belhem - Community Protection Manager South**

AB advised manages Community Protection team. The team includes 1 Sergeant, 1 ASB officer and Community Protection Officers. A lot of the cases for the ASB officers are referred by NCH. Have been going for 2 years deal with low ASB to very high. The Community Protection Officers are tasked by Police officers to gather evidence of what they witness. They report and record and we action them.

ASB officers work differently they investigate cases, visit witnesses and then forward them to legal section. Can obtain ASBO's on anyone over 10. Possession proceedings can be taken on NCH tenants.

There was a discussion around ASBO's seen as a badge of honour.

AB advised ASBO's are the final stage, try early intervention i.e youth team use acceptable behaviour contracts.

AT advised ASBO's are a really useful tool because if breach them they can arrest them.

There was discussion on Community Support Officers some members felt they do not see on their estate

AB advised there are 61 beats and there is a CPO in every beat. Occasionally have people off sick.

Cllr Mellon advised CPO's and PCSO's are doing a good job in providing a presence and freeing police officers to deal with crime. Also want to improve activities for children there is quite a lot of activities going on. Want to improve parks, the Council have grants to improve parks. There are a lot of children who do not have gardens.

AG asked why the only youth club in Sneinton is closing down.

Cllr Mellon advised there were some problems with the Greenway Centre but are fighting to keep it opened.

2.4

### **Chris Holloway – Housing Manager**

CH advised he was the Housing Manager for Tenancy and Support and that he manages the Patch Managers. In 2007 wrote to chairs of TRA's about ASB action plan and what they would like included. From this we got environmental schemes, demolishing of Aster Road garages and have gated some alleyways. Recently have evicted a problem family because of good joined up working.

SP advised they have problems with dogs in high rise flats.

CH advised the problem is that some people think we will not notice. The new tenancy gives more power and there are CCTV cameras on each floor, which will help highlight where they are coming from. If dog is causing a nuisance have to take action.

CJ advised Suzanne Cousins had been excellent in dealing with her and other tenants.

Panel members wanted evictions advertised more so people were aware they will be evicted.

### **3.0 Decent Homes**

AS did a presentation on Decent Homes and handed out the draft plan to Panel members.

### **4.0 Repairs**

Tender won in house. A lot of work done by tenant inspectors and Panel. The new contract starts 7<sup>th</sup> July. Need to make changes when new contract starts.

Vans will be changed to promote service.

Will try to complete 90% of the jobs first time.

Want to ensure contract is about you (Nottingham) but are learning from best practice elsewhere.

### **5.0 Performance**

BH advised one of the functions of Area Panel is to monitor performance. The performance in general has improved since November. Performance stats were handed out.

BH passed around a document with the environmental schemes that have been agreed but there was still time to approve schemes that are not already on the list.

BH advised panel members to think about having chairperson and vice chairperson. AN to write to members to ask for nominees

### **6.0 Date of Next Meeting 7<sup>th</sup> July 2008 at 6.30pm Kingston Court**