

# Minutes

**Minutes of Area 6 Panel meeting held on  
20<sup>th</sup> July 2009 6.30pm – 8.30 pm  
Kingston Court**

**PRESENT:**

Sheila Thwaites  
 Cynthia James  
 Kate Bowley  
 Jacinth Hall  
 Ann Gibbins  
 Marina Lafond  
 Natalie Lafond  
 Sandra Stone  
 Carol Tomkiss  
 Val Bemrose  
 Jean Macaulay  
 Alison Birch  
 Alan Hoban  
 Dave Liversidge (Councillor NCC)  
 Chris Langstaff (Chief Executive NCH)  
 Carl Masey (Project Manager NCH)  
 Phil Saunders (Business Improvement Manager NCH)  
 Louise Painter (Senior Quality Officer NCH)  
 Jenny Thompson (Housing Manager NCH)  
 Afzaal Nawaz (Tenant & Resident Officer NCH)

**APOLOGIES:**

Cllr Mellen  
 Cllr Johnson  
 Carol Brown  
 Audrey Davies  
 Daryl Smith

			Action by
<b>1</b>	<b>Welcome and introductions &amp; Apologies</b>  ST the welcomed everyone to the meeting and introductions were given by everyone attending.		
<b>2</b>	<b>Minutes of Last Meeting</b>		

	<p>The minutes were agreed as an accurate record of the meeting.</p>		
3	<p><b>Matters Arising</b></p> <p>CL advised survey checking every property will take couple of years. It will be done same time as decent homes survey and will give advice on asbestos. Should have received a leaflet and if you are concerned get in contact with us.</p> <p>A panel member asked if the decent homes money will still be spent on modernising properties or spent on something else.</p> <p>CL advised the government wants to build new homes and we want to help city council do this. ALMO's with two stars will keep getting money until 2011.</p>		
4	<p><b>Estate Ratings</b></p> <p>PS: There are tenant inspectors who review the estates throughout the city. They can rate from 0 – 3 stars depending on the estate.</p> <p>PS: Have estate pictorial guide for them to use. Includes parking areas, play areas, communal areas, fly tipping, graffiti and garages.</p> <p>PS: Tenants come to overall conclusion of the estate and there are 39 estates across the city. Any issues they pick up goes to the Area Housing Manager which the goes into an action plan.</p> <p>PS: Traffic light system for estates is used i.e if red will need report back from area housing manager in four weeks.</p> <p>PS: Moderation is done by myself but can not do whole city. Just select a few estates to look at. Check the ratings given by tenant inspectors are correct. Can not fault them for their estate ratings.</p> <p>Panel members did not agree that Sneinton was 3 stars and Kingsthorpe 2 stars.</p> <p>PS: It is tenants who have rated these but I am happy to moderate these estates.</p> <p>Panel member wanted to know what rating St Ann's</p>		

	<p>was?</p> <p>LP: Marmian estate has gone down 1 star and Tulip area is down to 1 star. St Ann's overall is a 1 star.</p> <p>A panel member who lives on Marmian estate advised was not aware it had been downgraded. Also would it be possible to get this information for TRA.</p> <p>CL: The next step could be how we use panel members to use the pictorials to rate estates. Have a basic structure just need to engage tenants.</p> <p>Cllr DL: Sneinton (Colwick road) is also difficult for City Council to clear rubbish because there a lots of houses together. Should have emphasis on how clean estates are. It is good it being looked weather we disagree on the star ratings.</p> <p>Panel member asked where results of the estates were provided at Area Panel meetings</p> <p>PS: It goes out in the tenant newsletter at the moment.</p> <p>Panel agreed it was an excellent idea for the results to be provided at Area Panel meeting.</p> <p>A panel member advised the site at kwicksave and manvers have become dumping grounds.</p> <p>Cllr DL advised he will get this looked at.</p> <p>Cllr DL advised the city council are going to create a more informal forum compared to the Area Committee to tackle issues such as dumping, overgrown bushes etc.</p>		Cllr DL
5	<p><b>Environmental Schemes</b></p> <p>JT advised have £60,000 to spend on environmental schemes. JT provided list of schemes to panel members. Currently the list amounts to less than £60,000.</p>		

	<p>A panel member advised she had spoken to Bill regarding two schemes on Newark crescent.</p> <p>JT to speak to panel member to get information and then look into.</p> <p>Panel members wanted to arrange a mini bus tour with traffic light system for prioritising the schemes for next year.</p>		<p>JT</p> <p>JT</p>
6	<p><b><u>Performance – Jenny Thompson</u></b></p> <p>JT went through performance figures comparing St Ann's to Bestwood and the city wide figures.</p> <p>JT: Would like panel members to help get St Ann's up to 2 or 3 stars.</p> <p>Panel member wanted to know if Victoria Centre was included in St Ann's figures.</p> <p>JT to check and get back to next meeting.</p>		
7	<p><b><u>Chris Langstaff</u></b></p> <p>CL advised working with NCC at building new social homes and the site we are looking at is Clifton because there is a need there because in the past have sold so many.</p> <p>CL : There are five positions on the board for tenant and leaseholders. There are two vacancies which are open for all to apply. Want the board to be reflective of the areas.</p>		
8	<p><b><u>Repairs</u></b></p> <p>A panel member asked why we are we paying sub contractors £150 a day when could be using own workforce.</p> <p>CM: Have had a massive increase in voids. Therefore had to tender out.</p>		

	CL: Could not do all of the work because the way we gear up. Our intention is for our people to do most of the work.		
	<b>Date of Next Meeting</b> <b>Monday 14<sup>th</sup> September 6.30pm at Kingston Court</b>		