

Minutes



Minutes of Area Panel 7

20th December 2010, 11am - 1pm

Present:

Val Schneider (**VS** Tenant), Jenny Grant (**JG** Tenant), Bill Smith (**BS** Resident), Councillor Dave Oldham (**DO** NCC), Ejaz Asguar (**EA** NCH), Cheryll Rawling (**CR** NCH), Dawn Simpson (**DS** NCC).

Apologies:, Dave Bennett-Bull, John Riley, Rosanne Hill, Steve Pepper, Garry Newton, Gill Moy.

	Agenda item	Action
1.0	Welcome and introductions all JG welcomes everyone to the meeting.	
2.0	Minutes of Last Meeting The minutes were accepted as a true record.	
3.0	Matters Arising DO updated matters arising from the last meeting: More gating schemes in Wollaton East and Lenton Abbey will be applied for if funding becomes available. The palisade fencing and gate at the church is now complete. The pot holes situation is still on going. The former Tenants Hall is now the Sheila Roper Centre. 4.0 Issues raised by the group. There are still concerns that repairs are not being done correctly at the first visit. JG stated that the wrong operatives are being sent out. When tenants ring up Incorrect information is being passed on to operatives from the repairs call	

	<p>centre.</p> <p>VS</p> <p>DO said that he has concerns that not all cases are being logged. He has received complaints from constituents that operatives have not turned up and when he called the call centre he has been told that there is no call on the system.</p>	
4.0	<p>Annual General Meeting</p> <p>The AGM will take place on Tuesday 26th April 2011. The venue will be confirmed at a later date.</p> <p>The elections for the posts of Chair and Vice-Chair will take place at this meeting.</p> <p>Panel members discussed ways of increasing membership. It was decided that panel members could take part in the week of action that will commence on 21st February 2011. A planning meeting is scheduled for the 25th January. CR has confirmed that forum members are allowed to attend, it is taking place at; Crime & Drugs Partnership, Barrasford House 1st floor, Goldsmith Street</p>	All to note
5.0	<p>Modernisation Programme</p> <p>In anticipation of funding cuts announced by the Government in October 2010, NCH have been looking at a modernisation programme. All sections of the business are under review</p> <p>NCH is looking to manage services based on an estimated cut in funding of around 26% over 3 years.</p> <p>Repairs; Operatives have voted to accept new working arrangements and pay structures.</p> <p>Tenancy and Estate Management; 2 housing offices (Bilborough & Lenton) closed in August 2010. It has been agreed to develop a central Customer Services Centre which amalgamates the functions of the Repairs Call Centre, Nottingham on Call and the Rents Call Centre.</p> <p>Housing Patch Managers will be freed up to carry out more work out on the estates. NCH are also looking at providing HPMs with hand-held technology which means they will be on patch more.</p>	

	<p>DO welcomed this and stated that a lot of the Estates are not covered by the present Estate walkabouts. He asked how many letters are sent out before action is taken Formal consultations with staff will start in January 2011.</p> <p>Other sections; all sections and directorates within NCH will be affected and service reviews are under way. We will keep tenants and leaseholders informed.</p>	
<p>6.0</p>	<p>Environmental Schemes update 2010/2011 The following schemes have been agreed by the Wollaton & Lenton Abbey Area Committee;</p> <ul style="list-style-type: none"> • Glenwood Avenue; low-height fencing to bungalows. • Whitemoss Close garages; painting scheme. • Farndon Green; improvements to grassed area (after consultation with residents). • Hawton Spinney; contribution to improving appearance of the green and to protect the natural habitat. • Provision of a dropped kerb to a NCH property on Lenton Abbey. <p>In addition to the above approval has also been given to extend the gating scheme at Lenton Abbey. A sum of up to £16,550 has been made available to gate off more alleyways and consultations will be undertaken over the next few weeks.</p> <p>DS is looking at Austrey Avenue to work on as a pilot scheme. There are issues with the alleyways throughout the Estate but the pilot will be focussing on one block of Houses and alleyways in an area of mixed tenure. Sites for gates have been identified and NCH are starting to clear the alleyways today.</p> <p>DO said that Phil Kirk and the community payback team have said that they will clear the alleyways and their labour is free.</p> <p>DS said that Phils team will be involved in this project.</p> <p>DS will also be monitoring the gates that were put on last year to see if they have helped residents. This will run alongside works undertaken by the City Services team to clear alleyways and cut back hedges for both NCH tenants and other residents (again the same areas above will be targeted first). The basis of this scheme is to give residents a “fresh</p>	

	<p>start” with their alleyways – they will be informed it is their own responsibility thereafter. Publicity material and questionnaires are being distributed shortly.</p> <p>DO asked when the dropped kerb at Audley Avenue, that was approved 2 – 3 years ago will be completed. EA to look into.</p>	EA
7.0	<p>Performance Report BS noted that the figures on page 2 are not added up correctly. CR to talk to the performance team.</p> <p>VS stated that relet times in the area (page 5) are down. CR to look into.</p>	CR CR
8.0	<p>The Sheila Roper Centre DO stated that both he and Councillor Sutton are willing to use their allowances to fund the repairs to the Sheila Roper Centre. The centre must not be allowed to close.</p>	
9.0	<p>Any Other Business VS said that there are very few grit bins in the area. JG said that new bins were promised but have never been put in. DO said that there are 3,300 roads to grit and only 138 grit bins. NCC has been asked if grit can be dropped off at various sites so that local residents can scatter it.</p>	
10.0	<p>Future Meeting Dates</p> <ul style="list-style-type: none"> • Tuesday 22 February 2011; Harrow Road Community Centre • AGM Tuesday 26 April 2011 (AGM); Sheila Roper Centre (If available). • Tuesday 28 June 2011; Harrow Road • Tuesday 23 August 2011; Sheila Roper Centre (If available). • Tuesday 25 October 2011; Harrow Road • Tuesday 13 December 2011; Sheila Roper Centre (If available). 	
11.0	<p>Date and venue of next meeting</p> <p><u>Tuesday 22nd February 2011 at Wollaton Community Centre, Harrow Road, 11am – 1pm</u></p>	

