

Minutes



Minutes of Area Panel 9 meeting Held at Clifton Cornerstone

9th December 2009, 2pm-4pm

Present:

Dennis Stevens (Acting Chair), Robert Dickson (Tenant), Thomas Cook (Tenant), Doreen Gretton (Tenant), Nichola Judd (Tenant), Myrtle Mcken(Tenant), Alan Darby (Tenant), Andrew Spyra (Tenant), Maria Keane (NCH), CPTL Laura Walters (Clifton police station) Sunraj Gill (NCH) Sue O'Connor (NCH), Anthony Parker (PCSO), Mark Hillary (NCC), Wade Adams (NCH rents), Gemma Atkinson (NCH), Judith Tomlins (NCH),

Apologies

Councillor Ian Malcolm, Chris Langstaff, Ennis Peck, Sergeant Phil Matthews

	Agenda item	Action
1.0	Welcome and introductions and apologies	All
2.0	Matters Arising	All
3.0	Minutes of the last meeting <ul style="list-style-type: none">• The problems on Yewdale Close have stopped since addressed at last meeting• MH- Alternative sites being looked at for the advice centre.	All to note
4.0	Policing issues- CPTL Laura Walters <p>There has been a 10% reduction in overall crime figures from last year. Burglaries are also down however opportunistic crime example breaking into sheds and vehicle damage is still apparent.</p> <p>The early intervention team helps address issues with youth to prevent them offending. Similarly the family intervention team does the same by supporting the specific needs of a family or individual.</p>	All to note

	<p>Overall reports to the ASB hotline have reduced. Dog fouling problem still apparent but Clifton Police are the most successful team in the city regarding dog fouling and have been working on Noble Rd.</p> <p>Graffiti, broken glass and fly tipping are still issues arising in the area and still need to be reported when seen.</p>	
<p>5.0</p>	<p>Wade Adams – Rent issues</p> <p>WA- distributed a chart showing the decline and trends in arrears.</p> <p>Rent arrears have reduced by half a million from 2.8million to 2.4 million. Clifton being the second best area in reducing rent arrears by £50,000.</p> <p>In year collection for the past 6 months in a row has been 100% for the first time.</p> <p>Every tenant has a rent officer who monitors payments etc. Tenants who don't pay are now contacted weekly rather than fortnightly and by a variety of methods such as email, phone and text. NCH keep in close contact with those who can't pay rent for whatever reason and offer as much support as possible; they identify possible vulnerable tenants using the social services database to assess certain circumstances.</p> <p>Free debt advice service offered to all NCH tenants. However appointments for December and January are fully booked</p>	<p>All to note</p>
<p>6.0</p>	<p>Neighbourhood management update- Mark Hillary</p> <p>MH- Skate park has had some objections from local residents, however a skater and biker user group is being formed and we can expect the park to be complete in summer 2010</p> <p>Next 5 priority parks- Work is completed on 2 with consultation underway for the next 2.</p> <p>The section 106 funding for Larkhill Village has now been allocated to fully fund Scafell and to fund parks on Nobel Rd, Wilford and Silverdale. Also looking to dispose of some parks for allotments or community gardens.</p> <p>Parking scheme on Brandish Crescent is more or</p>	

	<p>less complete, this is due to good partnership working with NCH. Other greens work notably Fordham on hold awaiting results.</p> <p>Clifton Open and green spaces working group next meeting 27th January 2010 to discuss skate park, Brandish Crescent and next 5 priority parks</p> <p>The Christmas lights have been put up in Clifton but some have already been vandalised.</p> <p>A War memorial already exists in Clifton Village however the one in Central Clifton for recent local losses, is a possibility. AS asked if it is feasible for the family of the soldier who was killed to come to area panel and help with ideas and fundraising. MH commented that they are trying to gain a balance between the two memorials and not cause offence.</p>	
7.0	<p>Gemma Atkinson- STATUS survey</p> <p>GA- Distributed a printout of a presentation regarding the status survey.</p> <ul style="list-style-type: none"> • NCH have an obligation to carry out STATUS every other year in accordance with National Housing Federation guidance • NCH carried out STATUS during August and September 2009 to a sample of 3,500 tenants • A return rate of 25% (865) was achieved from a sample of 3,500 compared to 32% (4,699) from a 14,566 sample in 2008 • A 25% response rate means that the data is accurate with a confidence interval of +/- 3% • Overall satisfaction of NCH services 11% increase throughout the city however was down by 2% in Clifton. • Value for money rent satisfaction increased by 5% throughout the city and also increased 3% in Clifton • Overall quality of home satisfaction has increased 5% citywide and increased 2% in Clifton • Satisfaction with the area as a place to live increased throughout the city by 5% percent however decreased in Clifton by 	

	<p>3%</p> <ul style="list-style-type: none"> • Satisfaction with NCH repairs and maintenance increased 5% in both the whole city and Clifton • Satisfaction of opportunities to take part in management decision making increased by 5% citywide and increased by 12% in Clifton. 	
8.0	<p>AOB</p> <p>RD- Issues raised with NCH home improvements. Window fitters issued a letter to tenants regarding the days of there window fitting however they came and didn't fit windows and also told tenants doors cannot be fitted.</p> <p>RD- Issue also raised about fire safety checks should be done on Bungalows on Haynes Close.</p> <p>RD- People double parking on main road is a problem as there is no space for delivery trucks and causes a lot of congestion.</p> <p>LW- Police only have certain powers to penalise people in vehicles if they are causing a obstruction however parking services can deal with the problem it was suggested that the minutes of this meeting with an invite to the next meeting to Helen Richardson.</p> <p>MMc- Grass coming through tarmac again needs to be cleaned up.</p> <p>New buses- only 2 inspectors to cover the hole of NCT. Problem with the new number 48 too many push chairs with shopping hanging off etc makes it more difficult for disabled and elderly people to get past.</p> <p>Mark Hillary to invite Nottingham City Transport representative to the next meeting.</p>	<p>MK</p> <p>MK</p> <p>MH</p>
8.0	<p>Date of next meeting 9th February 2010 2.00 to 4.00 p.m. at Clifton cornerstone</p>	