

Minutes

Homes 4 Us
Monday 11th May 12pm – 2pm
Tenant Resource Centre, Hounds Gate



PRESENT:

Jenny Grant, Alan Darby, Sue Stevenson, Lynn Mitchell, Valerie Schneider, Loveleen Labana, Brian Young

Officers: Sue O' Connor NCH,

Guest Speaker: none

Apologies:

Clive Thorpe, Alison Thorpe, Ruth Haywood, Liz Needham, Elaine Graham,

| ACTION

1.0 Welcome & Apologies

2.0 Minutes of the Last Meeting and Matters Arising

The minicom number is now in place on the outside of the building at Hounds Gate.

The IIP logo is now on the Agenda

3.0 Homes 4 Us Conference cancellation

Questions were raised as to the failure of the conference

- Was it the venue as this required people to use public transport to attend.
- It was felt that the advertising by NCH was not sufficient or put out in time.
- It was decided that the cancellation of the conference should be used as a learning exercise.
- In future if a conference is cancelled should someone be at the venue for a couple of hours to inform anyone who turns up.
- Homes 4 Us as a forum needs more promotion and a specific leaflet needs designing.
- It was suggested that the group look at having a stall at other events with information to promote the forum.

4.0 Ideas for Forward Planning

Those present put forward suggestions for people to invite to future meetings;

- A representative from Social Services.
- Someone from the Occupational Therapy department
- A representative from City Transport
- Marketing were approached last week

Further forward Planning suggestions included;

- The reviewing and monitoring of the services provided by NCH for its disabled tenants.
- Invite Tony Bernard from the Mental Health Inclusion team who has expressed a wish to become involved with the forum.
- Need to do research to find out what agencies are able to help disabled tenants.

SO

5.0 Getting Involved Week 27th to 31st July

SO reported that the date for the Getting Involved week this year will be the last week in July the 27th to the 31st. It was suggested that the forum promote themselves throughout the week, some of the group wished to do this in their local areas;

- Sue Stevenson would like to do something in Aspley Loveleen Labana also volunteered to help they are also hoping to do Bracebridge market on the Thursday.
- Jenny Grant and Val Schneider suggested doing something at Harrow Road Community Centre.
- VS also asked to promote the forum at the Acorn Day Centre.
- There is Clifton Market on the Friday, where the forum could link up with the Area 9 Panel.
- SS offered to hold a small event at the Beechdale community centre.
- SO to bring the programme for the week to the next meeting.

SO

6.0 Any Other Business

It was requested that the following members of NCH staff be invited to the next meeting;

- Sue Taylor

- Martin Valentine
- Tim Prentice
- Carole Donnelly
- Leaflets need to be available in different formats and languages
- People who are unable to write need to be acknowledged so they can receive assistance.
- There was a complaint from a member over the lack of support and action from staff at a sheltered scheme when a tenant made a detrimental and discriminatory comment to a disabled tenant. It was revealed that Clive Thorpe is looking into the matter.
- The forum stated that it seems that NCH staff should have more training in Equality and Diversity.
- The person was also advised to complete a 3 C's form and put their complaint in to NCH.
- There was a complaint that the hearing loop system was not charged.

The next meeting is to be held on Monday 8th June
5.00 p.m. and 7.00 p.m.

The Tenants Resource Centre at Hounds Gate: