

NCH Rent Incentive Schemes



Direct Debit and quarterly prize draw statement



More of our tenants are now keeping their rent accounts up to date, as a result we are offering two chances to win something back in return.

We'll now be holding a 'winner takes all' quarterly prize draw worth £100.

An account will be chosen at random from a list of tenants who have kept their rent accounts clear for the last three months. **Also, to thank our tenants and encourage more tenants to pay by Direct Debit we will be holding a separate £50 prize draw each month.**

So, if you are paying by Direct Debit and you have kept your rent account clear for three full months, you'll automatically be entered into both prize draws. Likewise, all tenants paying their rent through Direct Debit will automatically be entered in the monthly draw provided you have maintained regular payments for the last three months. There will be one winner of each draw, but you could even win both if you keep your account clear AND pay by Direct Debit!

And there's more...

Should the winners of either of these prize draws be willing to accept their prize in a Nottingham Credit Union account - the prizes will be doubled! All we ask is that the money must be held in the account for three months before any withdrawals are made. This is to help encourage savings accounts.

So with two chances of winning, there's never been a better time to keep your Nottingham City Homes rent account up to date, or to pay your rent by Direct Debit!

If you don't want to be entered in the prize draws – please call us on 0115 915 4920 or inform us in writing to:

Nottingham City Homes
The Central Rents Team
14 Hounds Gate
Nottingham
NG1 7BA

NCH Rent

Incentive Schemes

Terms of Reference



1. Quarterly prize draw for all current rent account holders only (excluding garage rent account holders) with clear rent accounts for the entire quarter, and a further (separate) monthly draw for all customers who make their rent payments by Direct Debit. Direct Debit payers must have paid successfully for the last 3 months prior to the draw taking place.
2. Winners must be current Nottingham City Homes (NCH) tenants.
3. Winner to be chosen at random by a tenant, and witnessed by another tenant.
4. £100 prize for winner of clear rent account draw, £50 prize for the winner of the Direct Debit prize draw.
5. Prizes will be offered in cash, unless the winning tenant(s) opt to receive their prize in a Nottingham Credit Union account. Tenants should write in to advise if they wish to receive their prize in a Nottingham Credit Union account.
6. Prizes awarded by way of a Nottingham Credit Union account will be double the amount of the prize than if awarded in cash.
7. Entry Criteria – (Clear Account Draw) Current rent account holders (other than garage rent account holders) who maintain a clear rent account at all times for the entire financial quarter period. These periods are April to June, July to September, October to December and January to March. (Direct Debit Draw) Rent account holders who pay their rent by direct debit should have maintained successful payments for the last 3 months prior to the draw date.
8. Direct Debit payers paying in arrears but who have a Direct Debit set up to clear their balance at the end of the current financial year will be eligible for entry in the Quarterly Prize draw as long as they have maintained regular payments for the last 3 months prior to the draw date. This includes weekly Direct Debit payers.
9. Persons excluded / not eligible for entry into the prize draw(s) – Garage rent account holders, NCH Employees, their immediate families, board members, contractors, City Councillors and Nottingham City Council Employees.
10. Tenants paying monthly in arrears (other than by Direct Debit) will be deemed to have been in rent arrears for the purposes of the Quarterly prize draw (and will not be eligible)
11. Tenants wishing to be excluded / overlooked for a prize draw must contact the Rents Department on 0115 9154920 or put this in writing to Nottingham City Homes, The Central Rents Team, 14 Hounds Gate, Nottingham, NG1 7BA.
12. Awards will be made to named tenant(s) only.
13. In the event of a prize draw being won by Joint Tenants, prizes will be awarded separately and in equal proportions to each joint tenant, unless instructions are issued by the joint tenants that BOTH or ALL of the tenants wish to receive the prize jointly.
14. Prize draw winners will be invited to attend a photo shoot to receive their prize. Tenants are entitled to decline such publicity.
15. Nottingham City Homes may publicise the identity of all prize draw winners through the various mediums at its disposal including newsletters and the internet, unless the winner(s) makes it clear to Nottingham City Homes that they do not want NCH to do so.
16. Nottingham City Homes reserves the right not to pay the prize money if they feel the conduct of the tenant has not been satisfactory. In the event of any dispute, the final decision will be made by the Head of the Rents Service. No correspondence will be entered into.
17. If a tenant owes Nottingham City Homes money and they win the Direct Debit prize draw then Nottingham City Homes reserves the right to offset the prize award against any debt owed to them.
18. If you are on benefits and you win a prize draw then you may have to disclose this information to the relevant Benefit Department.