

Debt advice service

Free independent advice



Do you pay your council tax to Nottingham City Council?
Are you in arrears or debt?

To make an appointment
in your area call 0115 908 1530



**Nottingham
City Homes**



INVESTOR IN PEOPLE



**Nottingham
City Council**

NCHLFT72

Rent

St Ann's Advice Centre

Debt advice service

Our advice service provides tenants and leaseholders with a whole range of free, independent and impartial advice that will help you to resolve your rent and council tax arrears and any other financial / benefit problems you may have.

Being in debt can be very stressful and worrying, but our service has helped many hundreds of tenants across the city manage their debts, and we are committed to ensuring that in working with you all problems are dealt with effectively and efficiently.





Your appointment is on _____ at _____
on _____ at _____.

Please contact us beforehand if you are unable to make the appointment. It is important that you inform us as we may be able to see someone else.

When attending your appointment please bring the following:

- Proof of income – any income that comes into your household
- Bank statement or Post Office Statement
- Any debt letters for all of your debts
- List of rough outgoings weekly or monthly that you pay out of your household ie. gas, elec, water, food, travelling expenses, any expenses to do with children etc.

If you do not bring the above with you we will be unable to help you.



Appointments are held at the following sites:

Aspley Housing Office

14 Strelley Road, Strelley,
Nottingham, NG8 3AP
Telephone: 0115 915 3131

Friday morning every week.

Dunkirk and Lenton Partnership Forum

5-7 Church Square, Lenton,
Nottingham, NG7 1SL
Telephone: 0115 915 0090 / 91.

Wednesday morning every other week.

St Anns Housing Office

Robin Hood Chase, St Anns,
Nottingham, NG3 4EZ
Tel : 0115 915 6905

Every Friday (every third week
is a morning only).

Nottingham City Homes

14 Hounds Gate,
Nottingham, NG1 7BA
Telephone: 0845 330 3131

Every Monday (every third week
is a morning only).

Mary Potter Centre

Gregory Boulevard,
Nottingham, NG7 5HY
Telephone: 0115 883 8000

Every Monday (every third week
is a morning only).

Clifton Area Housing Office

Clifton Cornerstone, Southchurch Drive,
Clifton, Nottingham, NG11 8EW
Telephone: 0115 878 6286 / 87 / 88.

Every Thursday Morning.

Bulwell Housing Office

1 Gilead Street, Bulwell,
Nottingham, NG6 8NA
Telephone: 0115 915 3212

Every Monday morning.

Bilborough Library

Bracebridge Drive,
Nottingham, NG8 4PN.
Telephone: 0115 915 5795

Tuesday afternoon every other week.

Bestwood Housing Office

Elmbridge, Bestwood Park,
Nottingham, NG5 5PF
Telephone: 0115 915 3301

Every Thursday (every third week
is a morning only).

All these slots are appointment only
(no 'drop ins' will be accepted)
on telephone number **0115 908 1530**
or you can fax **0115 950 9684**.

