

Rechargeable Repairs

What your invoice means



Recharges raised on your invoice statement can sometimes be hard to understand. To help you understand what they mean, we have put together this list of common phrases you may see on your invoice.

For further queries or questions, please e-mail:
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Schedule of Rates	What does it mean?
Non-Standard	Any fixture or fitting that would not be installed by NCH
Door repair works	
Renew internal flush door	Replace inside door which has plain facing on both sides of the construction
Renew VPP front door - stained	Replace damaged Vandal Protection Proof front door
Renew 1/2 hour fire door	Replace door that takes a fire half an hour to burn through to fit in with standard fire regulations
Renew external door & frame	Replace front or back door and frame
Renew internal Fanlight Frame	Replace glass window frame above inside door
Renew exterior door frame	Replace front or back door frame
Supply & fix shower doors	Provide and fit shower doors
Renew architrave to door frame	Replace surrounding around door frame
Splice door frame	Repair crack in door frame by fitting new wood into damaged area
Renew door closure 'Perko'	These are various types of industry named fittings that cause a door to close automatically - fitted to fire doors and standard inside doors
Renew door spring 'Gibraltar'	
Renew door closure 'Groupco'	
Renew door spring	
Renew frame ledged & braced	Replace z-shaped door frame on which interlocking tongue-and-groove boards are mounted
Renew door frame or casing leg	Replace door frame
Ease & Rehang internal door	Adjust inside door which has plain facing on both sides of the construction so that it fits frame correctly

Reverse internal door	Fit internal door which has plain facing on both sides of the construction on correct side of door frame
Renew external flush door	Replace outside door which has plain facing on both sides of the construction
Remove & Refix or Renew door lock furniture	Replace missing door handles and bolt
Remove door frame	Take out door frame
Renew combination door & frame	Replace both the door and panelled door frame.
Tile repair works	
Remove glazed wall tiles	Take off / replace damaged wall tiles
Renew glazed tile course	
Renew skirting board	Replace skirting board
Renew wall tiles - Decent Homes	Fit wall tiles to Decent Homes Standard
Renew Floor Tiles - Decent Homes	Fit floor tiles to Decent Homes Standard
Supply & fit floor tiles	Provide and put down floor tiles
Remove floor tiles	Take out floor tiles
Renew mastic	Put sealer between tiles and worktop and / or bathroom surface
Supply & fit splash back tile	Put on wall tiles above kitchen work surfaces and sink or above bathroom/toilet sink
Remove polystyrene tiles	These tiles do not meet fire safety standards and have to be removed
Supply & fit self adhesive flashing 225mm	Renew tape that stop leaks and has the same effect as lead
Types of tradesman charges for general works	
Day work Labour - General Building	Daily charge for work done by builder broken down into charge per hour
Day work Labour -Joinery	Daily charge for work done by joiner broken down into charge per hour
Day work Labour - electrician	Daily charge for work done by electrician broken down into charge per hour
Day work Labour - Plasterer	Daily charge for work done by plasterer broken down into charge per hour
Day work Labour - Painting	Daily charge for work done by painter broken down into charge per hour
Day work Labour - Plumbing	Daily charge for work done by plumber broken down into charge per hour
Day work Labour - Fitter	Daily charge for work done by general workman broken down into charge per hour
Day work Labour Materials – General Building	Charge for materials used by operatives
Kitchen repair works	

Renew internal door & Casing	Replace internal door and frame
Renew inset sink top - Decent Homes	Replace sink that is built into the worktop to Decent Homes standard
Renew sink unit	Replace sink and cupboard below the sink
Renew single wall unit - Decent Homes	Replace wall cupboard with one door to Decent Homes standard
Renew double wall unit	Replace wall cupboard with two doors
Fit single base unit	Put in floor cupboard with one door
Renew single base unit - Decent Homes	Replace floor cupboard with one door to Decent Homes standard
Renew corner base unit	Replace corner floor cupboard with one door
Renew double base unit	Replace floor cupboard with two doors
Renew drawer to unit	Replace drawer in floor/wall cupboard
Renew shelf to unit	Replace shelf to floor/wall cupboard
Renew cupboard door	Replace cupboard door
Renew worktop	Replacement of damaged or missing work surface in kitchen
Renew infill/blanking panel	Replace panel in front of the cupboard below the sink
Renew cooker unit	Replace floor cupboard that can hold a built in cooker
Renew stainless steel sink top & taps	Replace metal sink and taps
Renew cooker outlet	Replace connection point to electricity for cooker
Supply & fit washing machine points & waste	Put in washing machine plumbing connection point and the pipe for the waste water to drain away
Disconnect electric cooker	Unplug cooker from main electric supply
Remove & Refix worktop	Take out and put in worktop in another place
Renew chrome leg	Replace chrome support leg for work top that has no cupboards below.
Renew back to units.	Replace the back of the cupboard
Cut opening in new worktops	Cut opening in worktop for sink or kitchen hob to be fitted
Property Decoration / preparation repair works	
Redec empty - Grade F	Charge for decorating a room to Grade F standard by preparing walls and ceiling and applying two coats of emulsion and rubbing down all fixtures and fittings within the room and applying one coat of undercoat and one coat of gloss

Redecorate room Grade X	Charge for decorating a room to Grade X standard by preparing and applying two coats of emulsion to ceiling; prepare by stripping, sanding and filling walls to receive woodchip paper and two coats of emulsion; rub down as necessary all fixtures and fittings for one coat of undercoat and one coat of gloss
Redec room Grade W	Charge for decorating a room to Grade W standard by stripping, sanding and filling ceiling and hanging woodchip with two coats of emulsion; strip walls and prepare to take woodchip paper with 2 coats of emulsion; rub down and prepare woodwork and all other fixtures and fittings for one coat of undercoat and one coat of gloss
Set up - Grade F / X / W	Charge for time taken to prepare room for decorating
Timber fill in area	Wood filler for holes in wooden surfaces
Apply sealer	Put on sealer to prepare plaster / woodwork for painting
One Coat Wood Primer	A type of paint that is used for preparing wood
Apply emulsion	Paint walls and/or ceilings
Apply artex	Put on plaster effect to cover uneven walls / ceilings
Paint wood surfaces	This work needs to be done to repair damaged items and improve the appearance of the property
Varnish door	
Wash Down Walls/Ceilings	
Strip Paper from walls	This work needs to be done before the property is decorated
Strip paper from ceiling	
U & G internal door	Paint inside door with under coat and gloss paint
Plumbing repair works	
Renew fibreglass bath	Replace/fit new bath with one made of fibreglass material
Remove existing boiler & fit new condensing atmospheric boiler. Type Buderus 600 / 19 R or similar	Remove existing boiler and replace with a new standard boiler
Replace WC pan & cistern	Replace toilet bowl and water tank
Renew low/high level WC cistern	Replace toilet water tank
Renew WC pan	Replace toilet bowl
Refix WC pan (solid floor)	Refit toilet bowl to concrete floor
Renew WC seat	Replace toilet seat
Install additional radiator & pipe work	Fit another radiator and pipe work

Renew wash hand basin	Replace sink in bathroom/toilet
Remove and Refix wash basin	Remove and refit sink
Remove and Refix pedestal	Put in sink stand
Renew pedestal	Replace sink stand
Remove dead leg	Remove pipes for water supply to electric shower
Supply & fit radiator valve top	Put in radiator temperature control
Supply & fit angle valves to radiator	Put in radiator temperature control which is set at an angle
Drain down domestic or heating.	Drain radiators and water tanks
Lay 150 mm drainage pipes	Fit drainage pipes
Renew chrome plated or combination waste	Replace pipe for taking contents of sink to main drainage system
Renew pillar tap	Replace large tap - found over baths, kitchen and utility sinks
Renew 15mm copper pipe	Replace pipe
Supply only radiators per 1000 BTUs	Replace radiator to required size of 1000 British Thermal Units
Gas repair works	
Reconnect gas cooker - new fittings	Plug in gas cooker
Remove gas cooker	Remove dangerous or non-standard gas appliances
Remove gas fire	
Electrical repair works	
Fit enclosed light fitting	Fit water tight light fittings
Remove redundant accessory & wiring	Remove non-standard electrical item and wiring connected to it.
Renew pendant	Replace light fitting
Renew one gang switch	Replace light switch
Supply & fit 2/3 gang switch	Put in multi-light switch - usually fitted in hall or stairways
Renew socket & pattress	Replace socket and holder for socket inside plaster
Renew socket	Replace socket
One twin socket	Replace socket for 2 plugs
One single socket	Replace socket for 1 plug
Install extractor fan	Install fan to remove damp air - in kitchens and bathroom
Supply & fix new fan	Put in new fan
Wall mounted fan heater	Put up fan heater on wall
Renew central heating programmer	Replace central heating controls
1700w storage heater	Replace broken storage heater
2550w storage heater	
Renew plastic trunking	Replace safety covering for unprotected wires

Renew welcome light	Replace outside light
Renew ceiling pull cord switch	Replace pull cord light switch - usually in bathrooms/toilets
Supply and fit thermostatic valve	Put in temperature control
Shower control switch	This is a pull cord switch which controls the supply of electricity to an electric shower
Remove and Refix wall fire	
Supply & fit wall fire	Put in or repair wall mounted fire
Remove existing shower unit	Take out non standard shower
Renew mains operated smoke alarm	Put in smoke alarms that are powered by main electric supply
Smoke alarm repair / replacement	Replace or repair smoke alarm
Supply & fit spur fitting	Put in wiring extension so that cookers, fridges etc can be plugged in
Remove & refit power socket	This work is completed to check sockets are safe after they have been changed or altered
Plaster repair works	
Patch ceiling	Small plaster repairs to ceiling
Patch Wall	Small plaster repairs to walls
Renew wall plaster	Replace a section of the walls plaster
Remove non supporting wall	Cost for taking out wall(s) that is/are only on one level - this is not part of the structure of the building
Fit new partition walling	Put in new dividing wall
Skim walls only	Plaster thin top coat to wall to repair damaged surface
Renew plasterboard wall	
Patch plasterboard wall	Replace or repair pre-made plaster wall
100mm block partition	Fit a new dividing wall
Remove cornice	Remove large plaster moulding at the junction between an inside wall and a ceiling
Renew ceiling	Replace ceiling
Hack off plaster	Remove plaster
Over board partition wall	Fitting plasterboard to wooden frame
Renew quarries to cills	Replace water resistant tiles at the bottom of windows on the outside
Replaster reveals	Plaster the side faces around a window
Joinery repair works	
Remove laminate flooring	Take out non-standard flooring
Remove carpet grips	Take out grips that attach carpets to floor
Fit meter cupboard - internal	Fit meter cupboard inside property
Fit meter cupboard -external	Fit meter cupboard outside property
Refix or renew handrail	Put in handrails required for stairs
Fit new handrail bracket	Fit bracket that holds handrail to wall
Renew Balustrade	Another word for banister or hand rail

Renew newel post	Replace upright post that a banister is attached to
Renew boards to form handrail	Put in boards that fill the space between the handrail and the stairs
Renew timber sheet flooring	Replace damaged floor boards with pre-made wood substitute
Ply to floors	
Renew cupboard	Replace cupboard
Remove & Refix skirting	Replace or fit missing or damaged items
Fit new coat rail	
Renew letter back flap	This prevents draft coming through letter box
Renew window catch	Replace window lock
Renew casement fastener	Replace window catch
Refix airing cupboard lathes	Replace shelves in the airing cupboard
Remove and Refix Floorboards or Pipe Casings	This is to allow access to pipes or wiring that are hidden behind these covers
Fit new pipe casing front	Replace damaged or missing pipe coverings
Renew pipe casings	
Remove & Refix or renew door lock	Replace damaged or missing door lock
Renew locking handle	Replace handle with built in lock
Renew Taurus skirting board	Replace skirting board with the industry designed Taurus profile
Renew floor boarding	Replace floor boards
Supply and fit curtain batten 25mm x 50mm	Provide & fit strip of wood to hold curtain pole above window
Renew batten holder	
Renew fence rail	Replace fence rail - to attach loose panels to make a fence
Renew timber fence post	Replace wooden fence post
Bolt on hardwood clapping strip to post	Use strips of hardwood to attach fence panels to concrete fence posts
Renew interwoven fence panel	Replace fence panel made up of strips of wood
Fit insurance lock	Fit extra security lock
Break in property & change lock	When no keys are provided for property the locks have to be changed
Break in only	Where entrance to property is gained without damaging the lock
Renew rim lock	Fit a different type of door lock for outside doors that are installed on the face of the door
Renew security lock	
Bathroom locks	Fit a door lock on inside of door that keeps the door closed
Renew mortice latch	
Renew fascia board	Replace piece of wood or plastic which caps the end of beams that guttering is attached to

Fit one pair gas vents in door	Fit plastic or metal sheets that allow air to flow to a gas boiler or fire
Renew plastic air vent	
Fit new bath panel & framework	Fit new framework and attach bath panel
Fit new bath panel	Replace missing or damaged bath panel
Renew hardwood threshold strips	These are pieces of hardwood that are fitted to the floor beneath the door to fill gaps
Fit new cloaking strip	
Fit broom cupboard	Fit a new cupboard which houses sweeping brushes and vacuum cleaners etc.
Renew plinth	Replace the bottom of a kitchen unit from the floor to the door
6mm GWC/GWSC 0.11 - 0.50m2	Replace a piece of glass of 6mm thickness
Ease pivot casement	Ensure small opening window works
Renew window board to existing frame	Replace the window sill at the bottom of a window on the inside.
Building works	
Renew concrete 100mm	Replace concrete where missing or damaged
Renew concrete floor	
Renew concrete door step	
Backfill with hardcore	Fill in hole with pieces of brick or concrete rubble
Demolish brick wall	Take down brick wall
Bond half brick wall	Attach metal strip to join two walls
Renew brick	Replace brick
Lay Latex Screed	Put down flexible floor tile glue
Renew air vent	Replace air vent in the brick work
Double Glazed unit up to 0.50 m2	Replace a piece of double glazed glass to half metre squared