

Gardens

your responsibilities
as a tenant



**Nottingham
City Homes**



Corporate member of
Plain English Campaign
Committed to clearer communication

301



INVESTOR IN PEOPLE



NCHLFT28

Your tenancy

Introduction



Your Tenancy Agreement states that tenants are responsible for making sure their gardens, yards and hedges are maintained, tidy and free of rubbish at all times. Your garden includes grass, plants, bushes, hedges and trees.

Failure to comply with the above is a breach of your tenancy agreement and Nottingham City Homes will take action against any tenant who fails to maintain their gardens to an acceptable standard.

This leaflet explains these responsibilities and aims to give you information and advice on where to find help to keep your garden tidy.

Garden assistance scheme



Help is available through our garden assistance scheme for tenants who may not be able to maintain their gardens themselves.

To qualify you must:

- Be a tenant living in a Nottingham City Council property
- Be of pensionable age or have a disability which makes you unable to maintain your garden
- Not have an able bodied relative living within your household or your neighbourhood

Demand is very high – so although you may qualify, you may have to be placed on a waiting list. The scheme is free of charge and includes grass and hedge cutting. If you think you may qualify please contact your area housing office for details or ask for our 'garden assistance scheme' leaflet.

Trees



If you have a dangerous tree in your garden, we will arrange for an inspection and necessary work to make it safe. Again, contact your area housing office for further details.



For tenants who do not qualify for our Garden Assistance Scheme there may be other help available:

Age Concern

Age Concern has compiled a list of approved local contractors which will carry out gardening work for tenants over 60. The approved contractors will charge for work but will provide a price beforehand.

For more details:

Age Concern
Bradbury House
12 Shakespeare Street
Nottingham
NG1 4FQ
Tel: 0115 844 0011

The FIXIT scheme

FIXIT is a scheme available through the Framework organisation which works in partnership with Nottingham City Council. FIXIT will carry out minor garden work such as trimming hedges.

To qualify tenants must:

- be moving into a new home
- be experiencing difficulties maintaining their own home
- have support needs in completing the gardening work
- be referred by their support worker or housing patch manager.

For details contact either your area housing office or housing patch manager. If you have a support worker they may also be able to refer you.



As well as maintaining your garden as a tenant, you must also make sure that your garden or yard is free of rubbish at all times.

Nottingham City Council offers a wide ranging service for all tenants and residents which includes:

- Regular bin collections
- Collection of 'white goods' (for example cookers, fridges and freezers). There is a charge for this service
- Special collection of bulky items
- Special collection of household, garden and clinical waste
- Recycling of household waste
- Skip hire





Home composting

Nottingham City Homes aims to encourage our tenants to convert their food and garden waste into compost. Compost converters are available at reasonable cost. See below for contact details.

Recycling

There are two recycling sites (at Calverton and on the Lenton Industrial Estate) for use by city residents. There are also a large number of smaller, local recycling sites situated across the city.

There are also a number of schemes run by Nottingham City Council which allow recycling/collection from home (although not all areas of the city have all of the following services):

- Recycling garden waste
- Recycling household waste
- Recycling paper
- Recycling glass.

Contact details



For details or requests for rubbish collection, home composting and recycling contact your area housing office.

Alternatively you can contact Nottingham City Council direct on 0115 915 2126 or by e-mail on waste.management@nottinghamcity.gov.uk

Remember: Freephones are available in all Nottingham City Homes area housing offices.



If you want to know more

Contact your area housing office or visit our website at:

www.nottinghamcityhomes.org.uk

Aspley Housing Office

14 Strelley Road

Strelley

Nottingham

NG8 3AP

Tel: 0115 915 3121

Fax: 0115 915 3111

Minicom: 0115 915 3126

E-mail: aspleyoffice@nottinghamcityhomes.org.uk

Bestwood Housing Office

Elmbridge

Bestwood Park

Nottingham

NG5 5PF

Tel: 0115 915 3301

Fax: 0115 915 3333

Minicom: 0115 915 3407

E-mail: bestwoodoffice@nottinghamcityhomes.org.uk

Bilborough Housing Office

95 Bracebridge Drive

Bilborough

Nottingham

NG8 5PL

Tel: 0115 915 0491

Fax: 0115 915 0470

Minicom: 0115 915 0485

E-mail: bilboroughoffice@nottinghamcityhomes.org.uk

Bulwell Housing Office

1 Gilead Street

Bulwell

Nottingham

NG6 8NA

Tel: 0115 915 3212

Fax: 0115 915 3222

Minicom: 0115 915 3212

E-mail: bulwelloffice@nottinghamcityhomes.org.uk

Clifton Housing Office

Clifton Cornerstone

Southchurch Drive

Clifton

Nottingham

NG11 8EW

Tel: 0115 878 6287

Fax: 0115 878 6375

Minicom: 0115 878 6101

E-mail: cliftonoffice@nottinghamcityhomes.org.uk

Radford and Hyson Green Housing Office

The Mary Potter Centre

Gregory Boulevard

Hyson Green

Nottingham

NG7 5HY

Tel: 0115 883 8220

Fax: 0115 915 0160

Minicom: 0115 883 8225

E-mail: radfordoffice@nottinghamcityhomes.org.uk

Lenton Housing Office

5-6 Church Square
Lenton
Nottingham
NG7 1SL

Tel: 0115 915 3740

Fax: 0115 915 3748

Minicom: 0115 915 3740

E-mail: lentonoffice@

nottinghamcityhomes.org.uk

St Ann's Housing Office

2 Robin Hood Chase
St Ann's
Nottingham
NG3 4EZ

Tel: 0115 915 6905

Fax: 0115 915 6902

Minicom: 0115 915 6911

E-mail: stannsoffice@

nottinghamcityhomes.org.uk

Southglade Housing Office

Southglade Road
Bestwood
Nottingham
NG5 5GU

Tel: 0115 915 9701

Fax: 0115 915 9719

Minicom: 0115 915 9716

E-mail: southgladeoffice@

nottinghamcityhomes.org.uk

Victoria Centre Housing Office

4-21 Victoria Centre Flats
Nottingham
NG1 3PA

Tel: 0115 915 3730

Fax: 0115 915 3733

Minicom: 0115 915 3730

E-mail: victoriacentreoffice@

nottinghamcityhomes.org.uk

All housing offices are open:

8.30am to 4.30pm Monday to Friday
(10.30am to 4.30pm on Wednesdays)

Except:

Victoria Centre Housing Office

9.30am to 12.30pm and 1.45pm to 4.30pm, Monday to Friday
(10.45am to 12.30pm and 1.45pm to 4.30pm on Wednesdays)

Southglade Housing Office

2pm to 4.30pm Monday to Friday



If you are unable to read this publication about gardens - your responsibilities as a tenant please contact your area housing office, or call us on 0845 330 3131. We can arrange for an interpreter to explain it to you, or send you a spoken word version on tape or CD. If neither of these are suitable, we can translate this publication into your chosen language. We can also provide it in large print.

Chinese (Cantonese)

如果你不能夠閱讀這份關於園藝的刊物，請聯絡你的地區房屋辦公室，或致電 0845 330 3131。我們可以安排一位翻譯員去為你解釋，或寄送一份口述版本的錄音磁帶或光碟給你。如果這兩者都不適合，我們可以把這刊物翻譯成你所選擇的語言。

Czech

Pokud nejste schopni publikaci Zahradničení přečíst, spojte se prosím s bytovým úřadem pro vaši oblast nebo nám zavolejte na 0845 330 3131. Můžeme pro Vás zajistit tlumočnicka, abysme vám to vysvětlili nebo vám můžeme zaslat nahrávku na kasetu a nebo na CD. Pokud vám ani jedna z výše uvedených možností nehoví, můžeme vám tuto publikaci nechat přeložit do vybraného jazyka.

French

Si vous ne parvenez pas à lire cette publication sur le Jardinage, s'il vous plaît contacter votre bureau de logement de zone, ou appelez-nous sur 0845 330 3131. Nous pouvons organiser un interprète à vous l'expliquer, ou vous envoyer une version orale sur bande magnétique ou CD. Si aucune de celles-ci sont adéquats, nous pouvons traduire cette publication dans la langue choisie.

Gujarati

જો તમે આ બાબતમાં [gardening] અંગેની ખુશિયા વાંચવામાં અસમર્થ હોવ, તો તમારા વિસ્તારની આવાસન ક્ષેત્રીનો સંપર્ક કરવા અથવા 0845 330 3131 પર અમને કોલ કરવા વિનંતી. અમે તમને તે સમજાવવા માટે દુબાઈયાની વ્યવસ્થા કરી શકીશું, અથવા તમને બોલેલા શબ્દોની આવૃત્તિ ટેપ પર અથવા CD પર મોકલી શકીશું. જો આમાંથી કોઈ પણ યોગ્ય ના હોય, તો અમે આને પસંદગીની ભાષામાં અનુવાદ કરી શકીશું.

Hindi

बागवानी [gardening], से संबंधित इस प्रकाशन को यदि आप पढ़ने में असमर्थ हैं तो कृपया अपने क्षेत्र के हाउसिंग कार्यालय से सम्पर्क करें, या हमें इस 0845 330 3131 पर फोन करें। इसे आपको समझाने के लिए हम किसी दुभाषिये का प्रबंध कर सकते हैं, या टेप या CD के रूप में इसका मौखिक संस्करण आपको भेज सकते हैं। यदि इनमें से कोई भी उपयुक्त न हो तो हम इस प्रकाशन का आपकी चयनित भाषा में अनुवाद कर सकते हैं।

Kurdish (Sorani)

ئەگەر تۆوانیت نەم بۆلۆکرۆویە بخۆنیتۆمە لە بەرزی باخکەتۆمە، تکلیه پەموۆندی بکه به تۆفیسێ نیشەجن بوونی ناوچەکەتۆمە، بان تەلمۆنمان بۆ بکه لمرێگەئێ ژماره تەلمۆنۆئێ 08453303131. ئێمه دۆنۆئین زماڤ وەرگۆرت بۆ دابین بکەین بۆ نۆمۆدی بۆتێ پروون بکەتۆمە یان قسەکەت بۆ تۆماڤ بکەت لە سەر شۆریت یان سی دی. نەگەر هێچ لەماتە گۆنجاو نەبوون، نەوا دۆنۆئین نەم بۆلۆکرۆویەت بۆ وەرگۆرێن بۆ زماڤی دیارێکرۆا.

Polish

Jeśli nie jest Pan/Pani w stanie przeczytać publikacji na temat Ogrodnictwa proszę o kontakt z lokalnym biurem i mieszkaniowym, lub pod numerem telefonu 0845 330 3131. Możemy wynająć tłumacza aby wyjaśnić Państwu tematykę publikacji, lub wysłać wersję dźwiękową broszury na kasetę lub CD. Jeśli żadne z powyższych nie jest dla Państwa odpowiednie, możemy przetrłumaczyć publikację na wybrany język.

Portuguese

Caso não consiga ler esta publicação sobre gardening - jardinagem, favor entrar em contato com o housing office (departamento de habitação) de seu bairro ou telefone para 0845 330 3131. Podemos arranjar um intérprete para explicar, ou enviar uma versão falada em fita ou CD. Caso nenhuma dessas opções lhe forem convenientes, podemos traduzir esta publicação no idioma de escolha.

Punjabi

ਜੇਕਰ ਤੁਸੀਂ ਗਾਰਡਨਿੰਗ ਦੇ ਬਾਰੇ ਇਹ ਵਿਤਾਬਚਾ ਨਹੀਂ ਪੜ੍ਹ ਸਕਦੇ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਅਪਣੇ ਇਲਾਕੇ ਦੇ ਹਾਉਸਿੰਗ ਆਫਿਸ ਨਾਲ ਸੰਪਰਕ ਕਰੋ ਜਾਂ ਸਾਨੂੰ ਇਸ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ 0845 330 3131। ਅਸੀਂ ਤੁਹਾਨੂੰ ਇਹ ਵਿਤਾਬਚਾ ਸਮਝਾਉਣ ਲਈ ਇਕ ਇਨਟਰਪ੍ਰੇਟਰ ਦਾ ਵੀ ਇੰਤਜਾਮ ਕਰ ਸਕਦੇ ਹਾਂ, ਜਾਂ ਟੇਪ ਜਾਂ ਸੀ ਡੀ ਤੇ ਇਹ ਜਾਣਕਾਰੀ ਦੇ ਸਕਦੇ ਹਾਂ। ਜੇਕਰ ਇਨ੍ਹਾਂ ਵਿਚੋਂ ਕੁਝ ਵੀ ਮੁਨਾਸਿਬ ਨਹੀਂ ਤਾਂ ਅਸੀਂ ਤੁਹਾਡੇ ਲਈ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿਚ ਇਹ ਵਿਤਾਬਚਾ ਟ੍ਰਾਂਸਲੇਟ ਕਰਵਾ ਸਕਦੇ ਹਾਂ।

Urdu

اگر آپ اس کتاب کو نہیں پڑھ سکتے جو باغبانی متعلق ہے تو براہ مہربانی اپنے ایریا ہاؤسنگ منیجر سے رابطہ کریں، یا 0845 330 3131 پر فون کریں۔ ہم آپ کی وضاحت کے لئے ایک ترجمان بھی بندوبست کر سکتے ہیں۔ یا بیسیپ یا ڈی وی ممبرڈ اور اسٹیج سکتے ہیں۔ اگر ان میں سے کوئی بھی آپ کے لئے مناسب نہیں ہے تو ہم اس کتاب کا آپ کی منتخب زبان میں ترجمہ کر سکتے ہیں۔



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