

Housing Assurance Board

Role Profile

Area of responsibility	Requirement	Essential / desirable
Providing assurance that standards are being met	<ul style="list-style-type: none"> • Interest in social housing regulation • Understanding compliance with regulatory standards 	Essential Desirable
Challenging unsatisfactory performance	<ul style="list-style-type: none"> • Ability to understand and interpret performance information, including reports and data • Experience of holding organisations to account 	Desirable Desirable
Ensuring tenant and leaseholders experiences are being noticed and acted on	<ul style="list-style-type: none"> • Ability to understand and interpret performance information, including reports and data • Ability to ensure that diverse experiences are reflected in organisational strategies and policies • Awareness of Equality, Diversity and Inclusion principles 	Desirable Essential Essential
Ensuring strategies and policies reflect tenants and leaseholders experiences	<ul style="list-style-type: none"> • Ability to understand and interpret strategies and policies and to look for outcomes • To ensure own experiences and opinions do not influence decision-making • To act on evidence 	Desirable Essential Essential
Working with others to ensure tenants and leaseholders experiences are being noticed and acted on	<ul style="list-style-type: none"> • Experience of working as part of a collegiate team, in either a paid or voluntary capacity 	Essential
To be a tenant or leaseholder of NCC		Essential